



my nice home
ROADSHOW



RENOVATING AND
MAINTAINING YOUR **NEW**
HOME



Topics

- **Renovating right, by the right person**
- **Renovating responsibly**
- **Where to find information**
- **Keeping my home in shape!**

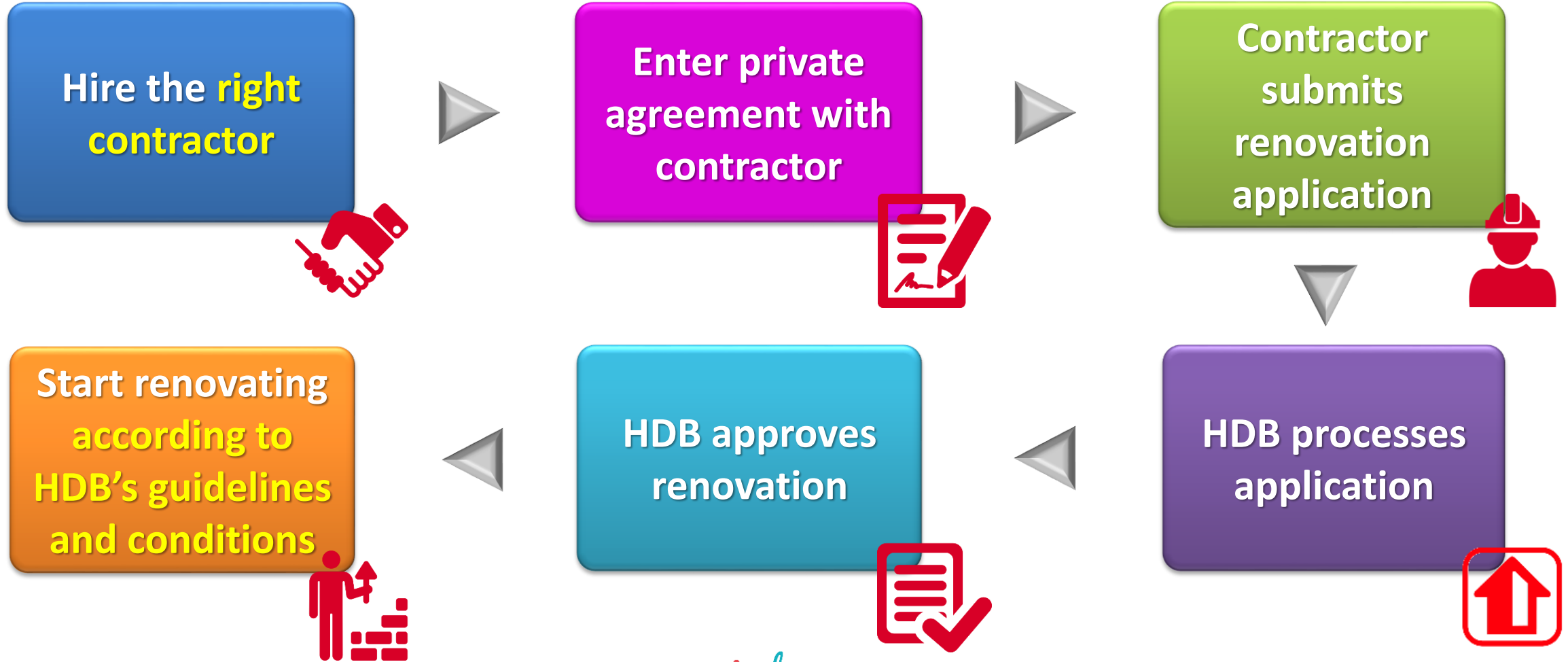


Renovating right, by the right person



Renovating right, by the right person

Follow these simple steps when renovating your flat!





Renovating right, by the right person

Did you know?



Unauthorised hacking of walls

Results in loss of structural support

Raising floor level by more than 50mm (inclusive of floor tiles) with screed

Causes floor structure to be overloaded



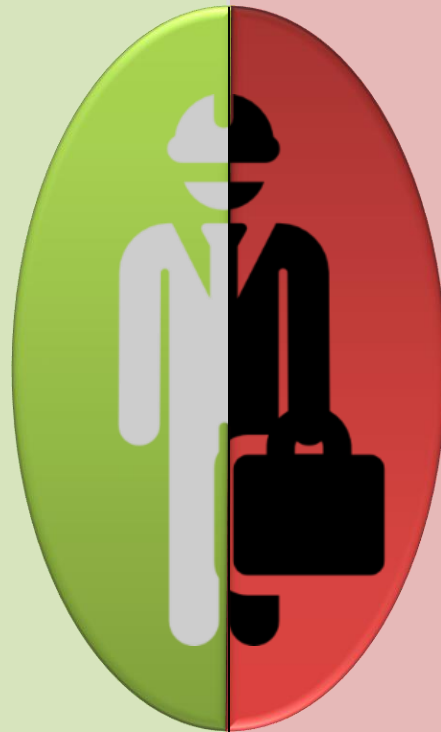


Renovating right, by the right person

Did you know?

Contractor listed in the Directory of Renovation Contractors

- ✓ Trained to protect structure of building
- ✓ Updated on guidelines
- ✓ Knows what works can be done



Unlisted contractor

- ✗ Untrained
- ✗ Does not know guidelines
- ✗ Unsure of what works can be done



Renovating right, by the right person

**Certified
demolition
workers**



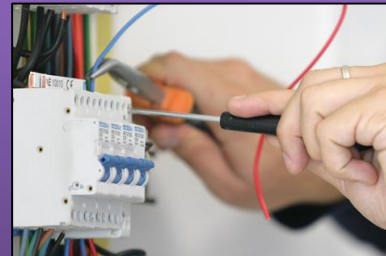
**BCA-
Approved
Windows
Contractors**



**Licensed
Gas
Workers**



**Licensed
Electrical
Worker**



**BCA-
Trained Air
Conditioner
Installer**



**Licensed
Plumber**





Renovating responsibly



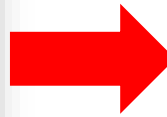
Renovating responsibly

- × Inserting foreign objects into the door
- × Blocking lift door with items
- × Hogging the lifts





Renovating responsibly



Lift breakdowns affect everyone!



Renovating responsibly



- × Flushing debris and material waste down the toilet bowl
- × Throwing debris down the refuse chute
- × Leaving waste materials in common areas



Potential fire hazard!

Potential mosquito breeding grounds!



Renovating responsibly

Reporting bad practices

- You may report lifts misuse and illegal waste disposal
- Download the **OneService** app or go to www.oneservice.sg
- Select the appropriate category
- Provide details accordingly





Renovating responsibly

When can we work?





Renovating responsibly

- Keep to the permitted duration and timings
 - Remind your contractor

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9am							
			<ul style="list-style-type: none">• Painting• Plastering• Not-so-noisy works				
6pm							



Renovating responsibly

- Keep to the permitted duration and timings
 - Remind your contractor

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9am	<ul style="list-style-type: none">• Tiles cutting• Hacking, excessive knocking• Carpentry						
5pm							
6pm							



Renovating responsibly

- Keep to the allowable days
 - Do periodic checks

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9am				PH?			
5pm				Rest day!			Rest day!
6pm							

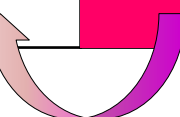


Renovating responsibly

- Keep to the allowable days
 - Do periodic checks

*Note: The 5 major public holidays are...
New Year's Day, Chinese New Year, Hari Raya Puasa, Deepavali and Christmas

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9am							
			And no noisy works on eve of MAJOR PH!	PH? Rest day!			Rest day!
5pm							
6pm							





Renovating responsibly

Your contractor should...

- **Use only a maximum of 2 power tools at any one time**
- **Ensure workers and staff are in attire with company name**
- **Display notice of renovations**



Helpful Tips

- **Plan your renovations in advance to avoid “surprises”**
- **Check renovation permit**
- **Supervise your renovations as and when possible; spot-check on progress**
- **Remind your contractor to abide by regulations**



Where to find information



Where to find information

- Collect these along with your house keys!





Where to find information

Also available on
www.HDB.gov.sg





Specific information





 A Singapore Government Agency Website



**HOUSING &
DEVELOPMENT
BOARD**

[About Us](#)

[Residential](#)

[Community](#)

[Business](#)

[Car Parks](#)

[e-Services](#)

[Login](#)



My Nice Home Gallery

*We have refreshed our showflats! Visit us and
discover new interior design ideas and
inspirations.*

[Find out more](#)



[Ask Judy](#)

Welcome to HDB InfoWEB, how can we help you?

my nice home
ROADSHOW





Welcome back [redacted]

Last login on 12 Dec 2015 03:38am (Singapore Time)

MY HDBPAGE

Overview

My Flat ^

Purchased Flat

Rental Flat

Application Status

My Vehicle v

My Business

My Correspondence

My Contact



YOU MAY BE INTERESTED IN

- > Transfer of Flat Ownership
- > Acquiring Private Property Eligibility
- > Looking for Renovation Contractors
- > Building Works
- > Mortgage Loan/Upgrading Cost Instalments, Rent and Other Charges
- > Listing of Registered Contractors





Welcome back

Last login on 12 Dec 2015 03:38am (Singapore Time)

MY HDBPAGE

Overview

My Flat

Purchased Flat

Rental Flat

Application Status

My Vehicle

My Business

My Correspondence

My Contact



Purchased Flat

Flat Details

Check your flat's date of purchase, purchase price, fire insurance coverage, and update your flat occupiers' information.

[Find out more](#)

Renovation

Check the details of your renovation permit.

Financial Info

Check your account balance and get information on your mortgage loan and upgrading cost.

[Find out more](#)

Subletting

Apply to sublet your whole flat, register the subletting of bedrooms, or update any subsequent changes.

S&CC Rebates

View your household's S&CC rebates information.

[Find out more](#)

SERS

Check the progress of your SERS journey and view the status of your applications/ transactions with HDB.





My HDBPage >

Purchased Flat - Renovation

View Renovation Permits and Renovation Restrictions pertaining to your Unit.

You are flat

Status of renovation permit application!

Permit Number*	Submitted On	Status	Approval Date
B-PG-00021-2018	3 Jan 2019	Approved	4 Jan 2019
B-PG-00038-2018	3 Jan 2019	Pending	-
B-PG-00045-2018	6 Jan 2019	Pending	-

Renovation Restrictions

Renovation Restrictions for specific designs pertaining to BLK [], # [], [], S([])

Welcome to []

We would like to share with you some renovation restrictions when you renovate your flat. Each HDB precinct is unique in its features, design and colour scheme. In order to maintain your precinct's uniqueness, please read and follow the renovation restrictions in the boxes below before you renovate your flat.





B-PG-00021-2018	3 Jan 2019	Approved	4 Jan 2019
B-PG-00038-2018	3 Jan 2019	Pending	-
B-PG-00045-2018	6 Jan 2019	Pending	-

Renovation Restrictions

Renovation Restrictions for specific designs pertaining to BLK [], # [], [], S([]))

Welcome to []

We would like to share with you some renovation restrictions when you renovate your flat. Each HDB design and colour scheme. In order to maintain your precinct's uniqueness, please read and follow the below before you renovate your flat.

Specific guidelines!

Location	Renovation Restrictions
Service Yard	You may install windows but they must be similar in colour to the original HDB design. You may install external grilles, of approved design .
Air-conditioner Ledge	You are not allowed to install external grilles.
Other Rooms	You are not allowed to change the type of windows, the proportion or colour. For example, you are not allowed to change a casement window to a sliding one.

You can refer to the rest of our **renovation restrictions** which are applicable to all flats, for other works such as building, electrical, gas, or plumbing.





General information

Go to www.hdb.gov.sg/homerenovation



- Moving In
- Renovation**
 - Looking for Renovation Contractors
 - Guidelines
 - Important Information
 - Applying for Approval
- For Our Seniors
- Home Maintenance
- Fire Insurance
- Sale of Recess Area
- Keeping Pets
- Changing Owners/ Occupiers
- My Neighbourhood
- Acquiring Private

Home > Residential > Living in an HDB Flat > Renovation

SHARE

Renovation

If you are looking to renovate your flat, do remember to engage a contractor listed in the Directory of Renovation Contractors (DRC). This is to ensure that contractors do not damage the flat.

The information here are applicable for all HDB flats. Read them to find out what renovations you can do, and how.



Looking for Renovation Contractors

Use our e-Service for the DRC Contractors and BCA Approved Window Contractors.

[Find out more](#)

Guidelines

Familiarise yourself with the guidelines for renovating your flat. These ensure that the all works carried out are safe and comply with statutory requirements.

[Find out more](#)

Important Information

Home owners looking to have your flats renovated should keep in mind what you can and cannot do.

[Find out more](#)

Applying for Approval

Find out if the renovations in your flat requires a permit and how to obtain one if necessary.

[Find out more](#)





Looking for a contractor

Go to www.hdb.gov.sg/renocontractors

[About Us](#)[Residential](#)[Community](#)[Business](#)[Car Parks](#)[e-Services](#)[Login](#)

RESIDENTIAL

[Looking for
Renovation
Contractors](#)

[Guidelines](#)

[Important Information](#)

[Applying for Approval](#)

[Home](#) > [Residential](#) > [Living in an HDB Flat](#) > [Renovation](#) >

[Looking for Renovation Contractors](#)

SHARE



Looking for Renovation Contractors

When you become a home owner, you may be thinking of renovating your home to suit your personal taste and comfort.

You can search for a contractor from the [Directory of Renovation Contractors \(DRC\)](#) or a BCA Approved Window Contractor with our [e-Service](#) or via [Mobile@HDB](#). The contractors listed in the DRC are aware of the HDB's requirements when they carry out renovations and to protect the structural integrity of the building. HDB does not endorse nor guarantee the quality of their works.

Engaging these contractors is a private contract between you and the contractors, and HDB is not privy to it. The contractors are fully responsible for the contractual obligations towards their client, including the quality of their works. If there is any disagreement on the pricing, schedule, or quality of the renovation, both parties need to resolve the matter between yourselves. If the matter cannot be settled,





Section A : Renovation Contractor's Details

Sample

Registration No.	123456789
Company Name	ABC Renovation Services
Registered Holder's Name	John Doe
Status	Active
Business Registration Date	2020-01-01
Registration Expiry Date	2025-12-31
Type of Works	Renovation only

This contractor can only carry out renovations; you will need someone else for windows-related works!

Section B : Company Details (as provided by the company)

Address	123 Main Street, Sydney NSW 1500
Telephone No.	02 1234 5678
Fax No.	02 1234 5678
Email	info@abc.com.au

Section C : Infringement History(past 24 months)





Section B : Company Details (as provided by the company)

Sample

Address
Tele
Fax
Email

These are for administrative infringements against HDB!

Section C : Infringement History (past 24 months)

Suspension Period	Nature
19/09/2016 - 20/09/2016	Indiscriminately dumping of renovation debris at the common areas.
22/07/2016 - 25/07/2016	Carried out renovation works for non-registered renovation contractor
01/07/2016 - 04/07/2016	Removed arch entrance without HDB's prior approval.
29/06/2015 - 03/07/2015	Carried out renovation works for non-registered renovation contractor
Accumulated Demerit Points	21





Section A : Renovation Contractor's Details

Sample

Registration No.	[blurred]
Company Name	[blurred]
Registered Holder's Name	[blurred]
Status	[blurred]
Business Registration Date	[blurred]
Registration Expiry Date	[blurred]
Type of Works	Renovation and Window

This contractor can carry out both renovations and windows-related works!

Section B : Company Details (as provided by the company)

Address	[blurred]
Telephone No.	[blurred]
Fax No.	[blurred]





Section B : Company Details (as provided by the company)

Sample

Address

Telephone No.

Fax No.

Email

You will be able to find a list of names who can carry out the windows-related works!

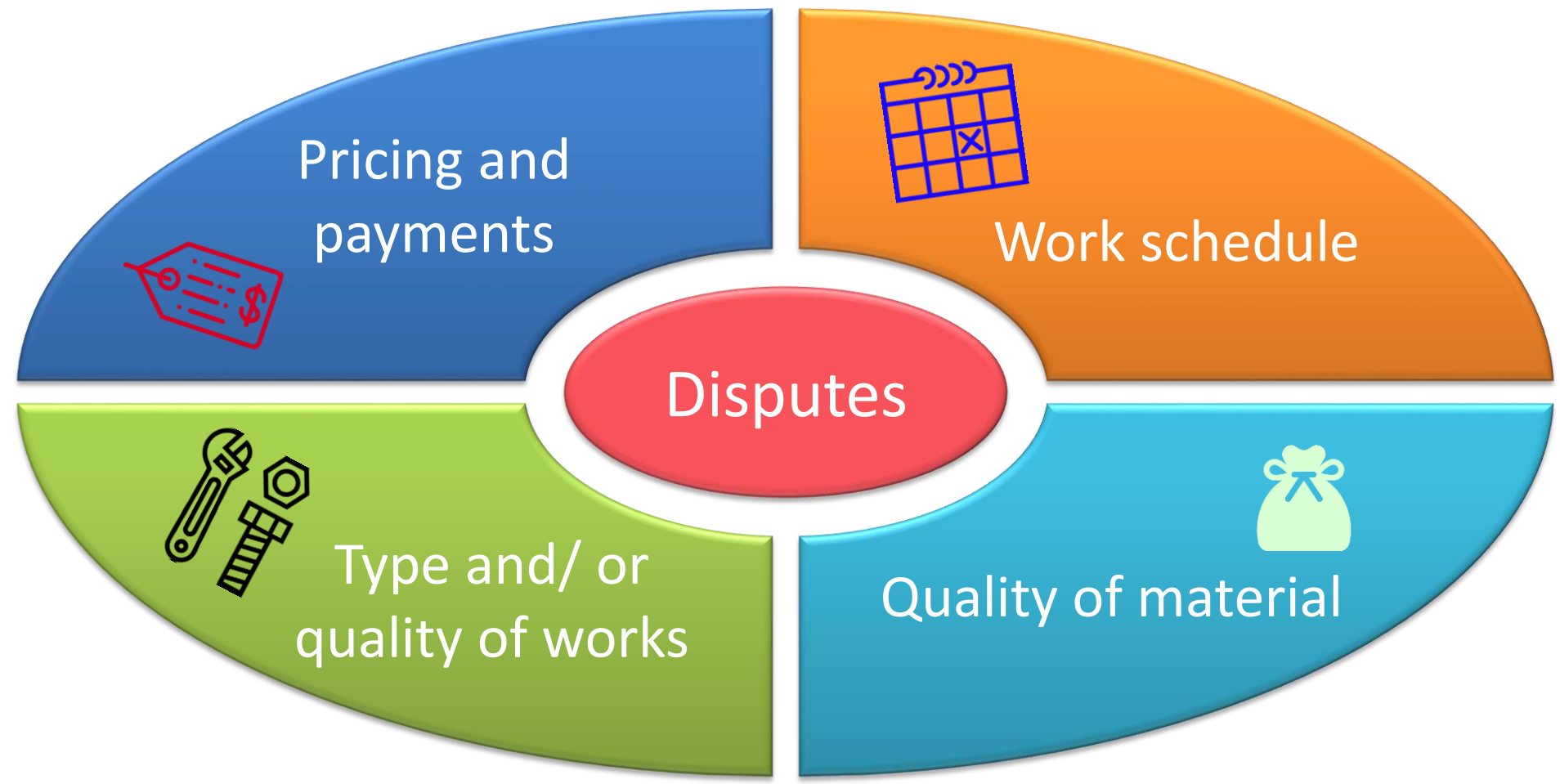
Section C : BCA Approved Window Installers

Name(s)



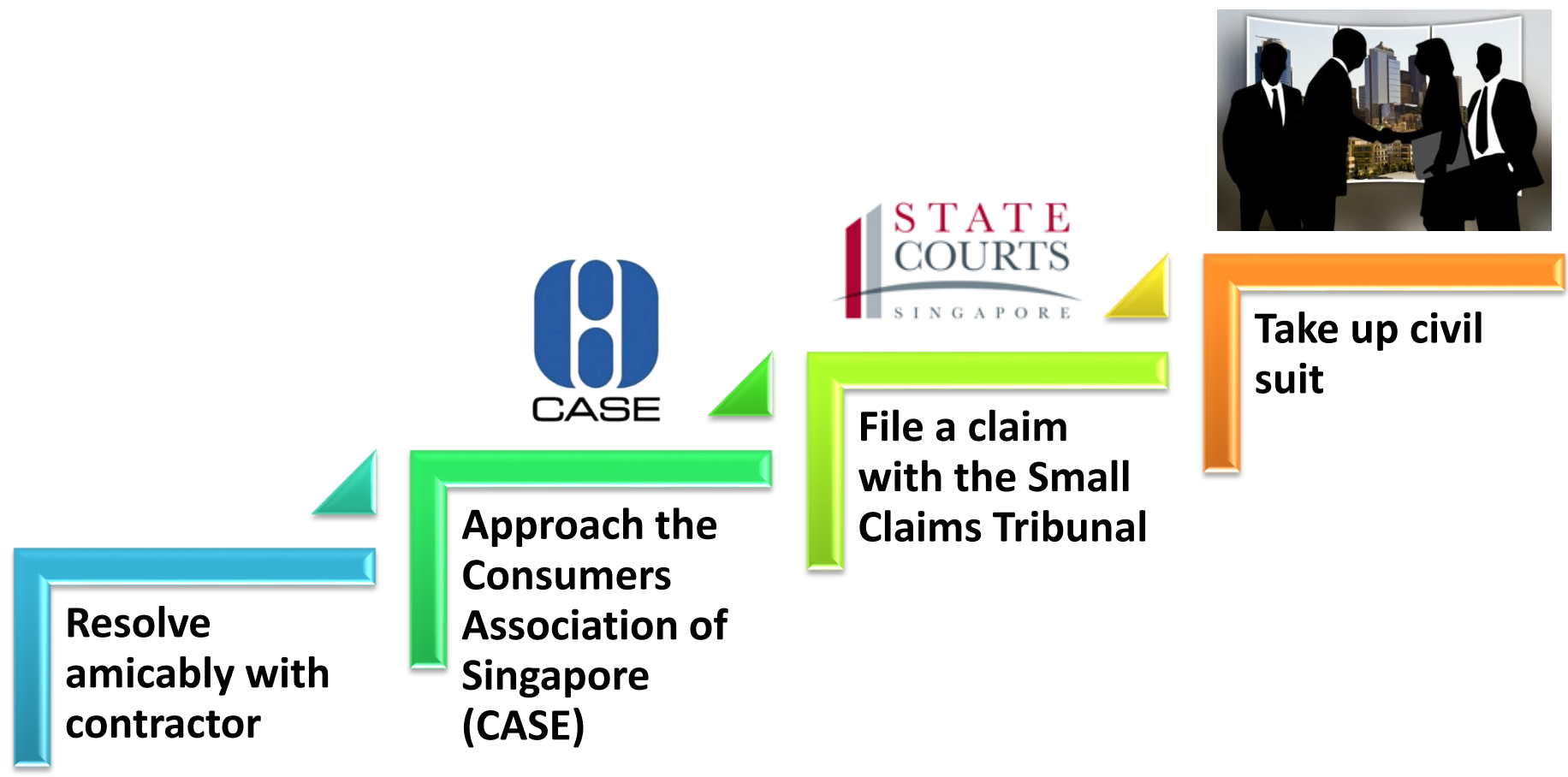


Disagreements with renovation contractor?





What if... we disagree?





Know your rights

- **Obtain proper documentation of agreed items**
- **Record all payments made**
- **Check through clauses and terms**
- **Learn more on www.case.org.sg**



Helpful Tips

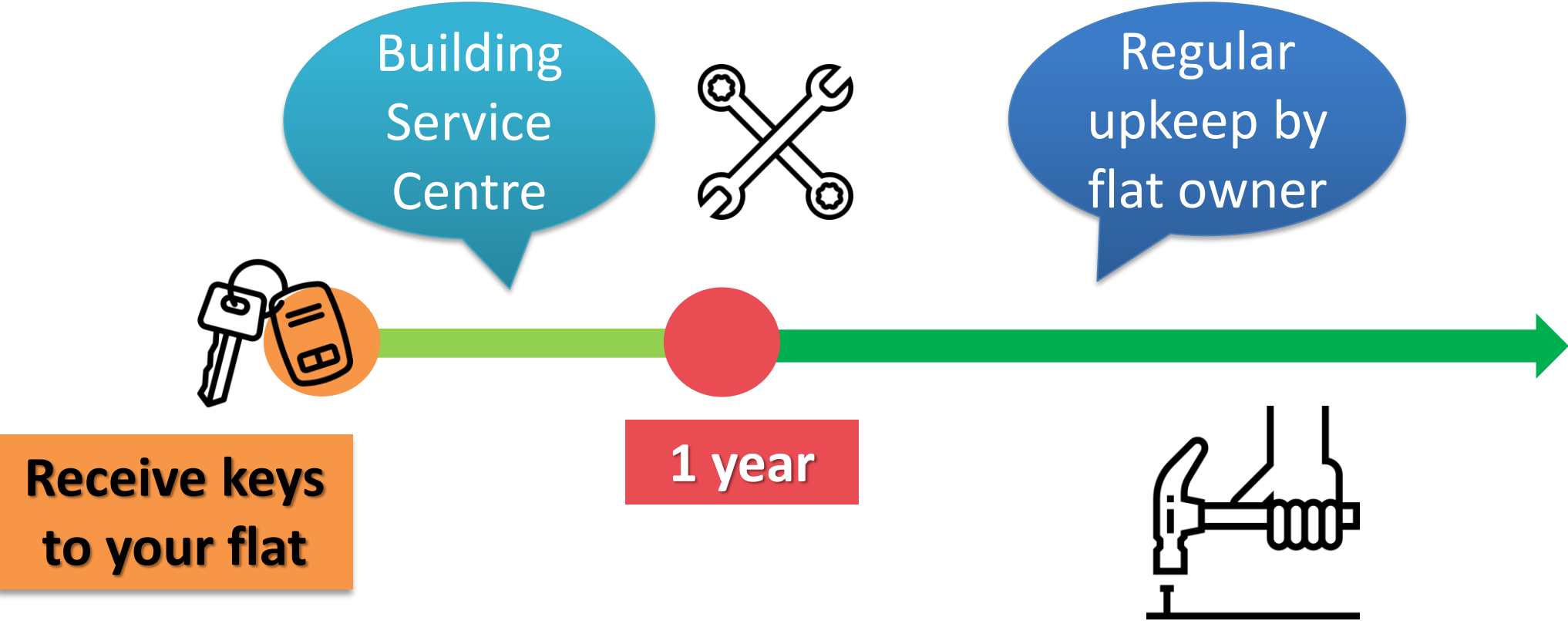
- **Read and understand the guidelines!**
- **Design a safe and beautiful flat with HDB's guidelines in mind**
- **Hire only a contractor found in the Directory of Renovation Contractors**
- **Check various sources for reviews of the contractor**
- **Agree on contractual terms before engaging contractor**



Keeping my home in shape



Keeping my home in shape





Keeping my home in shape

www.hdb.gov.sg/homecareguide

DIY
maintenance
tips



Professional
service
providers

www.hdb.gov.sg/minorrepairs

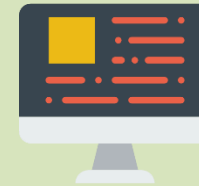
For private
engagement by
flat owner!



REMEMBER:

For your home maintenance and repair needs, you can engage any contractor you:

- ✓ searched for over the Internet
- ✓ got to know through your friends
- ✓ found out about from advertisements





Helpful Tips

- **Regular maintenance saves money**
- **Replace worn parts early**
- **Upkeep fittings and fixtures regularly**
- **Check your windows regularly to ensure that they are in good condition at all times**



Useful links

Important information on renovations
www.hdb.gov.sg/homerenovation



Directory of renovation contractors
www.hdb.gov.sg/renocontractors

DIY home maintenance tips
www.hdb.gov.sg/homecareguide



Minor repair contractors
www.hdb.gov.sg/minorrepairs



My Home, I Care!

1

Get the right renovation contractor

2

Get the renovations done according to HDB's guidelines

3

Upkeep your home regularly



The information contained herein is correct as at 7 January 2020. HDB reserves all rights to amend the information in the presentation material at any time, without any further notification.

This set of material may not be reproduced, whether in part or in full, without HDB's prior expressed permission to do so.