





# Topics

- Renovating right, by the right person
- Renovating responsibly
- Where to find information
- Keeping my home in shape





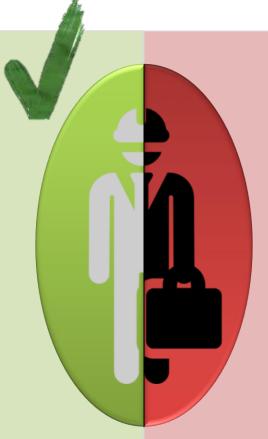




Did you know?

Contractor listed in the Directory of Renovation Contractors

- Trained to protect structure of building
- Updated on guidelines
- Knows what works can be done



**Unlisted contractor** 



- Untrained
- Does not know guidelines
- Unsure of what works can be done





Certified demolition workers





BCA-Approved Windows Contractors

Licensed Gas Workers





Licensed Electrical Worker

BCA-Trained Air Conditioner Installer

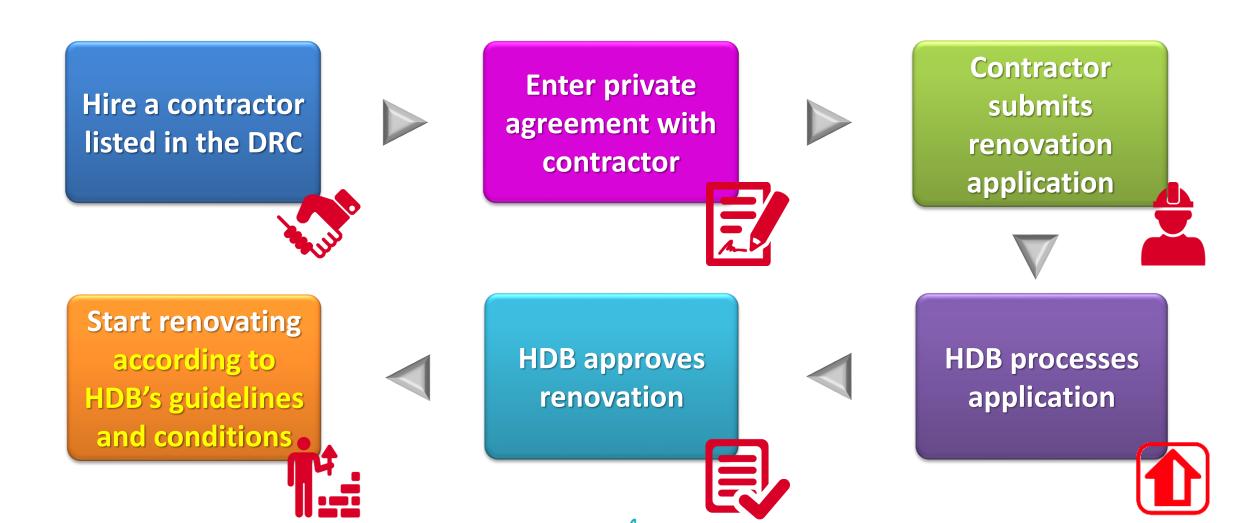




**Licensed Plumber** 









## Did you know?



**Unauthorised hacking of walls** 

Results in loss of structural support

Raising floor level by more than 50mm (inclusive of floor tiles) with screed

Causes floor structure to be overloaded







# Around 190 HDB flats breached renovation guidelines in past 3 years' inspections

Online Article ST Online Michelle Ng Published Date: 6 Jun 2021



There were over 60 cases of both major and minor infringements in the 10-year period from 2005 to 2014.st PHOTO: GAVIN FOO

SINGAPORE - Around 190 home owners and contractors of Housing Board flats were found to have carried out unauthorised renovation works infringing on the HDB's guidelines in the past three years.

More than 38,000 flats were inspected by the HDB from 2018 to 2020. Of these, less than 0.5 per cent of flats were found to be in breach of the

Unauthorised works had to be reinstated

Cost of repairs and reinstatement borne by flat owners and/ or renovation contractors







Unlicensed renovation contractor gets 3 months' jail

IN THE COURTS

values work done. He said for the population lives in high-rise quartness, the money control of the population lives in high-rise quartness, the memors common affinal to be cofficient.

He deserves it, say residents

Unauthorised hacking can be dangerous!

fr Will be a blue Christian families in Jurang.
They will have to move out of their flat.
They will have to move out of their flat.
Mr Cr.

Mr Lee Hup Kheng. 30, an executive arrisst with The New Paper, had engaged Sailivan to renovate his flat in Block 212, Jurong East Street 21 in December 1992.

an abetment, and said "I fine that Lee did not instigate Kelaj vin Sullivan or engage with him in a conspiracy or intentionally add nim to commit the offence."

with because of find works ba kel-with Most te wan's three would dete

8 cases discovered between 2017 and 2020

Flat owners and contractors were prosecuted in court





- Hire only contractors listed in the Directory of Renovation Contractors
- Read and understand HDB's guidelines and conditions stated in the permit









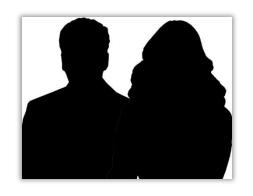


- × Inserting foreign objects into the door
- × Blocking lift door with items
- × Hogging the lifts





## Lift-breakdowns affect everyone!













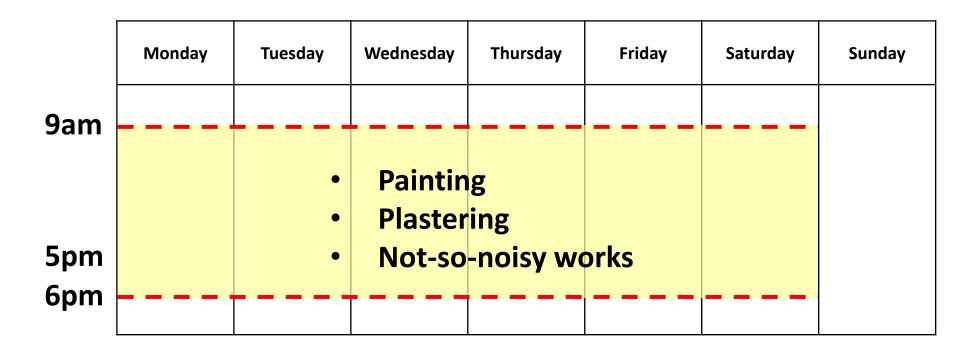


- Flushing debris and material waste down the toilet bowl
- × Throwing debris down the refuse chute
- × Leaving waste materials in common areas





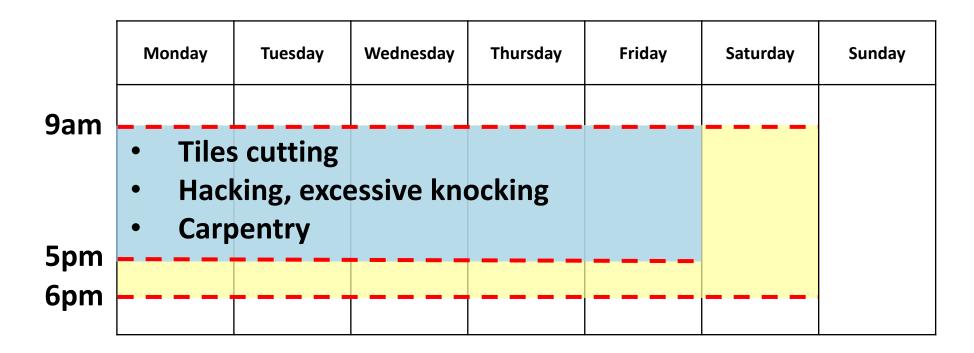
Keep to the permitted duration and timings







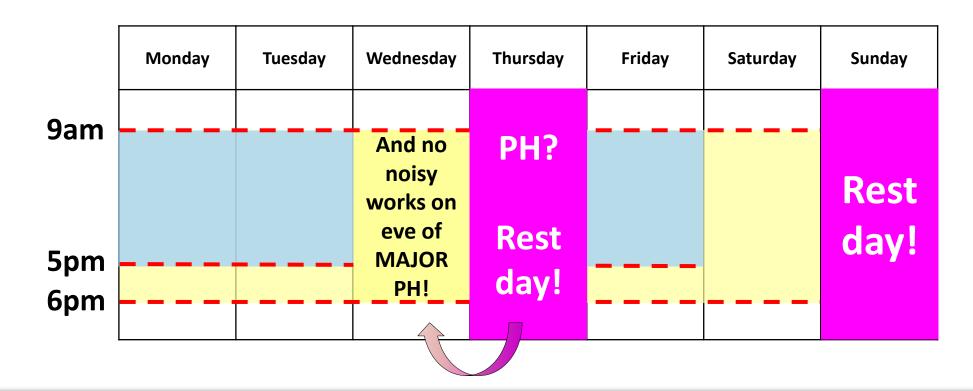
Keep to the permitted duration and timings







Keep to the allowable days



Major Public Holidays: New Year's Day, Lunar New Year, Hari Raya Puasa, Deepavali and Christmas

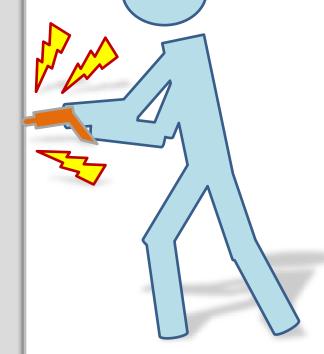




Remind your contractors to keep to the permitted renovation

timing

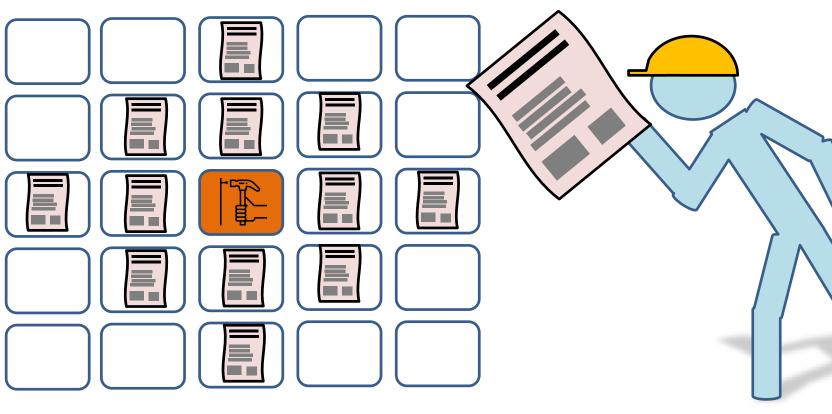






Remind your contractors to notify the neighbours in advance

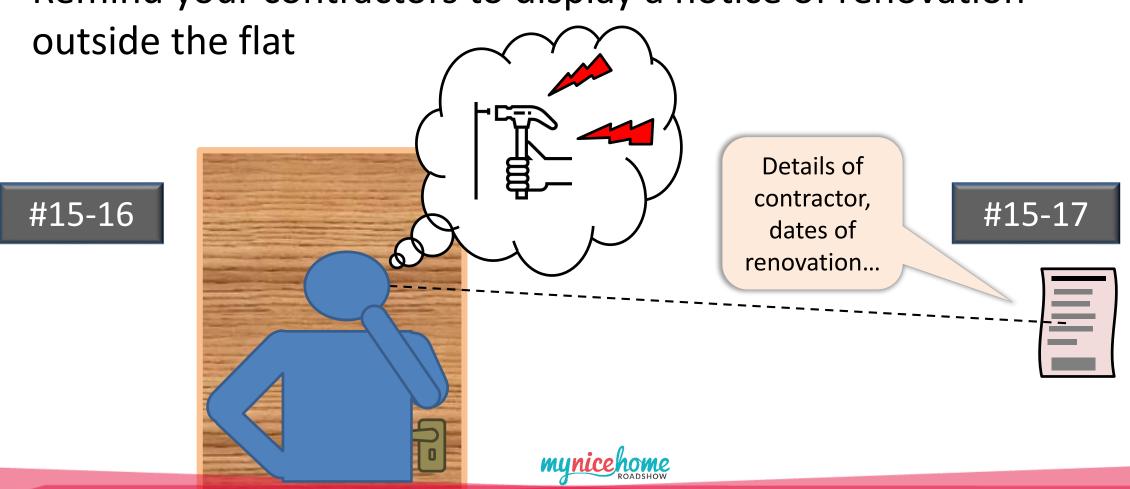
- 2-units all round
- 3 days in advance
- Serve door-to-door







Remind your contractors to display a notice of renovation





How can I provide feedback about these?

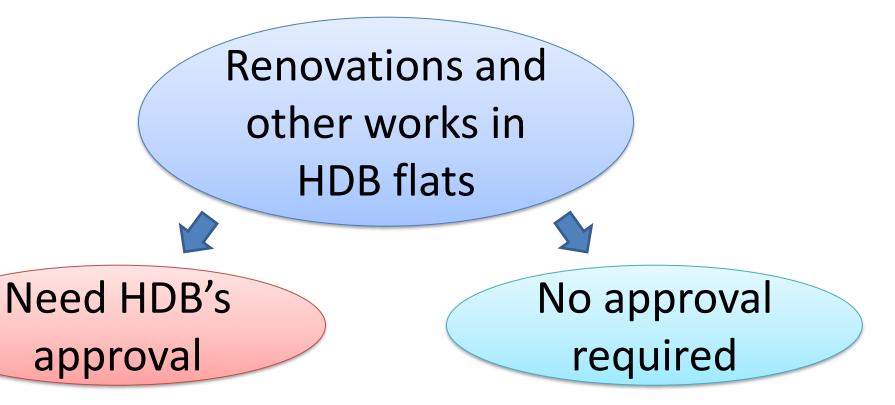


Also available in the app stores!

OneService.sg











Check for list of works that require HDB's approval on: www.hdb.gov.sg/homerenovation

Need HDB's approval

No approval required

- Hacking of walls
- Removing floor or wall tiles

## What?

- Carpentry works
- Homeowners' DIY

   (e.g. hammering a nail for hanging items)





Check for list of works that require HDB's approval on: www.hdb.gov.sg/homerenovation

Need HDB's approval

No approval required

Affects safety and structure of flat

Why?

Not likely to cause any danger or affect the structure of the flat





Check for list of works that require HDB's approval on: www.hdb.gov.sg/homerenovation

Need HDB's approval

No approval required

Only Contractors
listed in the Directory
of Renovation
Contractors!

Who?

Any contractor of your choice!





### Any contractor of your choice!

- E.g. Carpentry installation, fixing lights and ceiling fans
- May not be aware of HDB's guidelines on working hours
- Need to be separately informed of working timings
- Be a good neighbour and do your part inform the contractor to give advanced notice!

TIP:

If you are doing DIY works, remember to inform your neighbours too!





## Remind your contractors to:

- Use the lifts properly
- Dispose of waste material at appropriate locations
- Keep all works to permitted timings
- Inform neighbours in advance of renovations
- Display notice of renovation outside the flat





# Where to find information





## Where to find information

Collect these along with your house keys!







## Where to find information

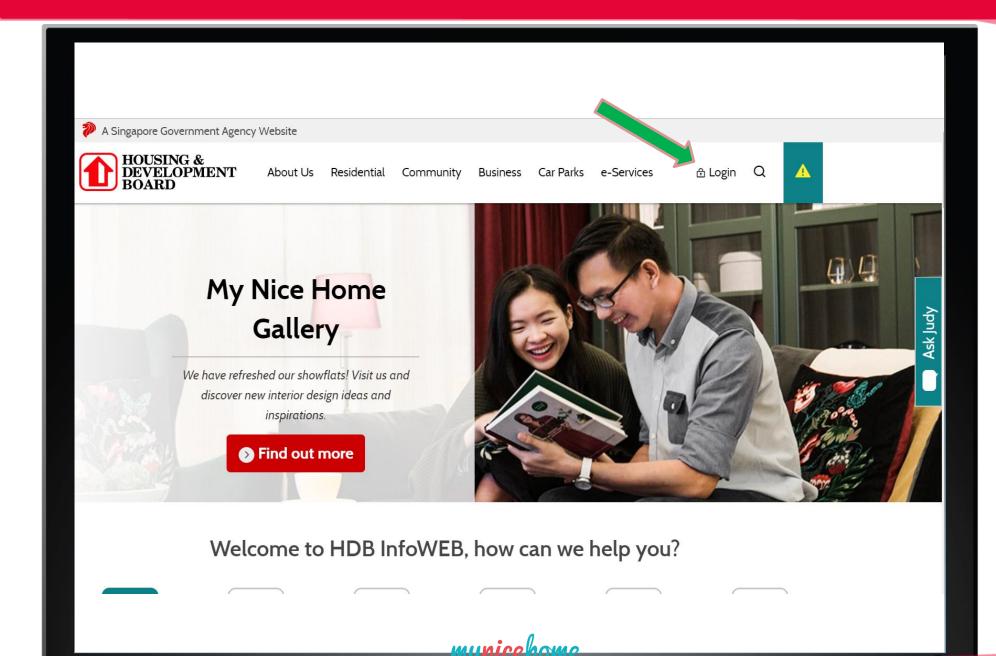
Also available on www.HDB.gov.sg















#### Welcome back

Last login on 12 Dec 2015 03:38am (Singapore Time)

#### MY HDBPAGE



## **Purchased Flat**

#### Overview

#### My Flat

#### Purchased Flat

Rental Flat

**Application Status** 

My Vehicle

My Business

My Correspondence

My Contact

#### Flat Potails

neck your flat's date of purchase, purchase price, fire insurance coverage, and update your flat occupiers' information.

Find out more

Renovation

renovation permit.

Check the details of your

#### Financial Info

Check your account balance and get information on your mortgage loan and upgrading cost.

Find out more

#### **Subletting**

Apply to sublet your whole flat, register the subletting of bedrooms, or update any

cubenquent changes

#### **S&CC Rebates**

View your household's S&CC rebates information.

Find out more

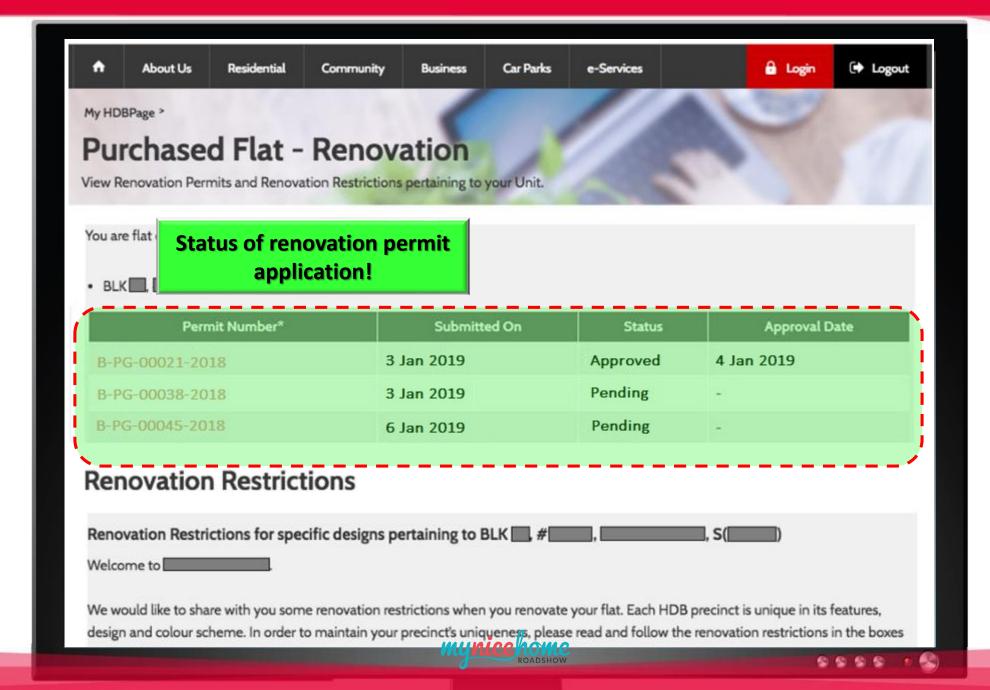
#### SERS

Check the progress of your SERS journey and view the status of your applications/











B-PG-00021-2018	3 Jan 2019	Approved	4 Jan 2019	
B-PG-00038-2018	3 Jan 2019	Pending		
B-PG-00045-2018	6 Jan 2019	Pending	-	

#### **Renovation Restrictions**

Welcome to

We would like to share with you some renovation restrictions when you renovate your flat. Each HDB design and colour scheme. In order to maintain your precinct's uniqueness, please read and follow the below before you renovate your flat.

**Specific guidelines!** 

Location	Renovation Restrictions		
Service Yard	You may install windows but they must be similar in colour to the original HDB design.		
	You may install external grilles, of approved design.		
Air-conditioner Ledge	You are not allowed to install external grilles.		
Other Rooms	You are not allowed to change the type of windows, the proportion or colour. For example, you are not allowed to change a casement window to a sliding one.		

You can refer to the rest of our renovation restrictions which are applicable to all flats, for other works such as building, electrical, gas, or plumbing.





Moving In

Renovation

Looking for

# Look for the list of contractors here!

Sale of Recess Area

**Keeping Pets** 

Changing Owners/ Occupiers

My Neighbourhood

**Acquiring Private** 

Home > Residential > Living in an HDB Flat > Renovation



#### Renovation

If you are looking to renovate your flat, do remember to engage a contractor listed in the Directory of Renovation Contractors (DRC). This is to ensure that contractors do not damage the building structure when renovating your flat.

## Read to find out more

#### Looking for Renovation Contractors

Use our e-Service for the DRC Contractors and BCA Approved Window Contractors.

Find out more

#### Guidelines

Familiarise yourself with the guidelines for renovating your flat. These ensure that the all works carried out are safe and comply with statutory requirements.

#### Find out more

#### **Important** Applying for Information **Approval**

Find out if the Home owners looking to have your flats renovated should keep in mind what you can how to obtain one if and cannot do. necessary.

#### renovations in your flat requires a permit and

Find out more

8888

Find out more





## Section A: Renovation Contractor's Details Registration No. Company Name Registered Holder's Name Status **Business Registration Date** Registration Expiry Date Renovation only Type of Works Section B : Company Details (as provided by the company) Address Telephone No. Fax No. Email Section C : Infringement History(past 24 months)



### Section B : Company Details (as provided by the company)

Sample

Address

Telephone No.

Fax No.

Email

#### Section C: Infringement History(past 24 months)

Suspension Period	Nature
19/09/2016 - 20/09/2016	Indiscriminately dumping of renovation debris at the common areas.
22/07/2016 - 25/07/2016	Carried out renovation works for non-registered renovation contractor.
01/07/2016 - 04/07/2016	Removed arch entrance without HDB's prior approval.
29/06/2015 - 03/07/2015	Carried out renovation works for non-registered renovation contractor.
Accumulated Demerit Points	21

Note : The renovation registration of the contractor will be suspended if the accumulated demerit points reach 24 poir





#### Section A: Renovation Contractor's Details



Registration No.

Company Name

Registered Holder's Name

Status

**Business Registration Date** 

Registration Expiry Date

Type of Works

Renovation and Window

## Section B: Company Details (as provided by the company)

Address

Telephone No.

Fax No.





# Section B : Company Details (as provided by the company)

Address

Telephone No.

Fax No.

**Email** 

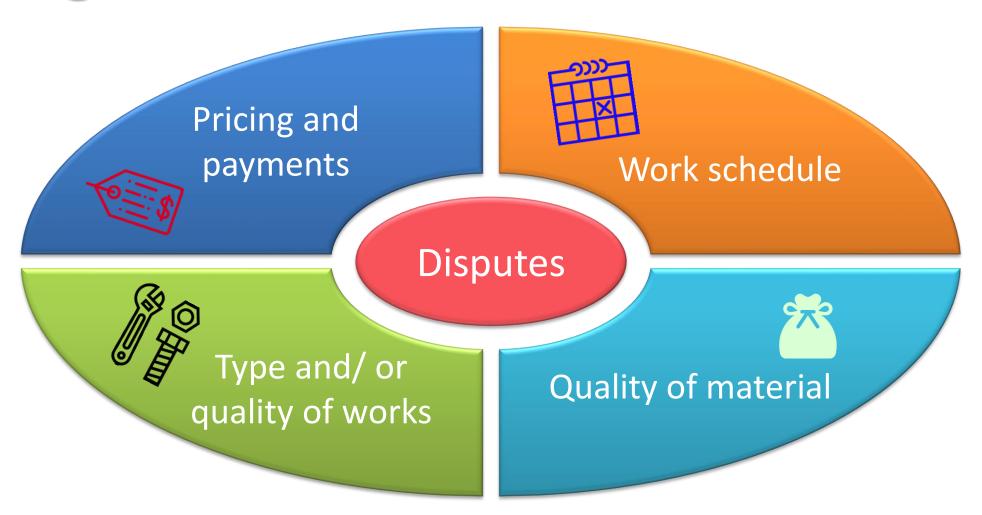
Section C: BCA Approved Window Installers

Name(s)





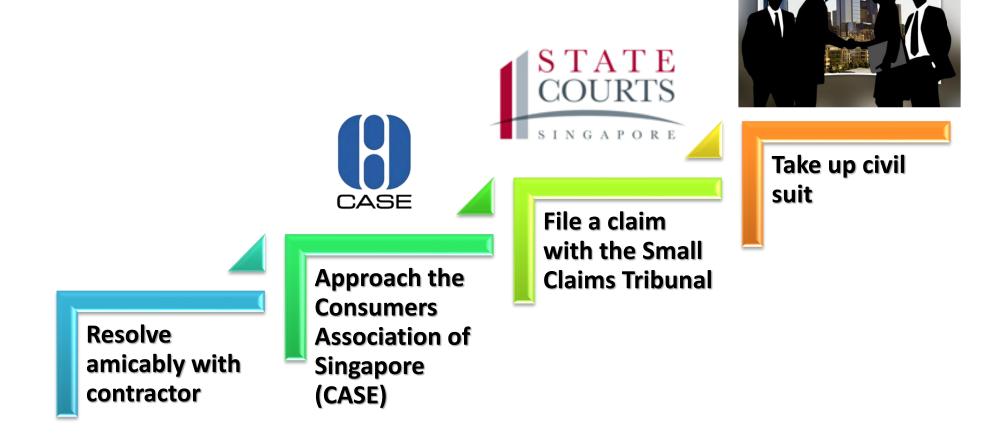
# Disagreements with renovation contractor?







# Disagreements with renovation contractor?







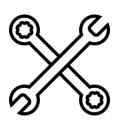
# Keeping my home in shape





# Keeping my home in shape

Building Service Centre

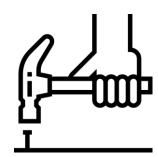


Regular upkeep by flat owner



Receive keys to your flat

1 year







# Keeping my home in shape

www.hdb.gov.sg/homecareguide

DIY maintenance tips





Professional service providers

www.hdb.gov.sg/minorrepairs





# **Useful links**

Important information on renovations www.hdb.gov.sg/homerenovation





Directory of renovation contractors www.hdb.gov.sg/renocontractors

DIY home maintenance tips www.hdb.gov.sg/homecareguide





Minor repair contractors www.hdb.gov.sg/minorrepairs





# **Useful links**

Watch videos explaining HDB's renovation guidelines here!













# My Home, I Care!

Ge 1

Get the right renovation contractor

Get the renovations done according to HDB's guidelines

Upkeep your home regularly

3





# Special segment by RCMA



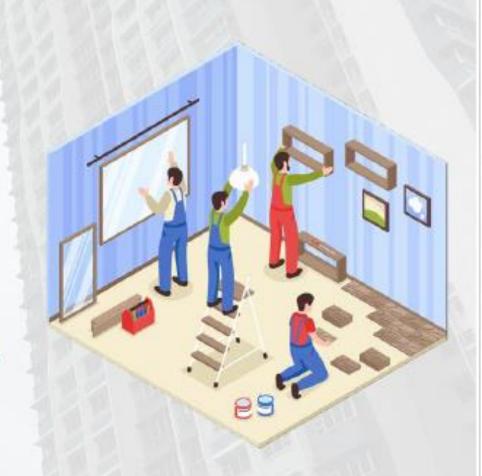


## **Home Renovation**

Getting the key to your new HDB is a significant milestone and you would want to engage a professional Interior Designer to build up this **Dream Home**.

Engaging an Interior Designer can be a little stressful and intimidating if it's your first-time. You are unsure of the whole discussion and renovation process, and worries if it will eventually turns out to exactly what you want.

Finding the **best match** for your home renovation will require you to **spend some time** to meet with a few Interior Design firms. You should feel **comfortable** talking to and working with them.



# Good Characteristic of an Interior Designer

#### 1. Listen

- √ Hear what their requirements are and not assuming what they want
- √ Understand what is their daily lifestyle
- √ Check what is the design concept they prefer

### 2. Knowledgable

- √ Update on the current design trend
- √ What are the dos and don'ts according to the regulations
  √ How to fully make use of the space
- √ What are the unnecessary requirement and why

### 3. Responsive

√ Answer messages and calls promptly
√ Be there whenever any issues occur
√ Constantly updating renovation status

#### 4. Extra Value

√ Providing the service that you have never thought of, eg. Free Moodboard Proposal, Site Viewing

# Tips and Ideas for Work from Home Arrangement

Since the start of the Covid-19 pandemic, working from home has become the new norm. Even though working from home comes with its benefit, but many feels that it's not productive enough. Mainly due to the different distractions at home and also having a cluttered workspace.

In the next two slides, we will share on how you can improve on the productivity and efficiency with a good working environment at home.



#### Tips and Ideas for Work from Home Arrangement

#### Maximising available space

Do you have an extra space at home where you can convert into an home office? Here are some ideas that you can do:

- √ Create a small home office in the living area
- √ Set up a small area in your large walk-in wardrobe space as your home office
- √ Create a table space beside the storage compartment so you can reach out to your documents easier







#### Tips and Ideas for Work from Home Arrangement







#### Just a Table

No luxury of space? Not a problem.

What you truly need is a space that is cosy, comfortable, that will allows you to have endless inspiration flowing in.

Before buying the furniture, ensure you check on the following:

- Confirm the area where you would like to fit your furniture in
- Measure the area and the furniture to ensure accurate fitting
- Get a comfortable chair as you will be seated long hours



# NEED IDEAS FOR YOUR RENOVATION?



Get informed & educated before deciding on your renovation.









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