



*my***nice***home*  
ROADSHOW



**RENOVATING** AND  
**MAINTAINING** YOUR **NEW**  
**HOME**



# Topics

- **Renovating right, by the right person**
- **Renovating responsibly**
- **Where to find information**
- **Keeping my home in shape**



# Renovating right, by the right person

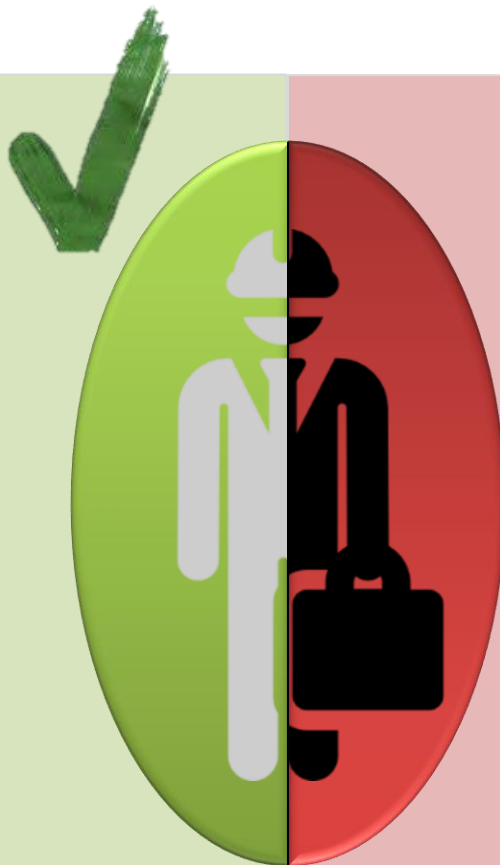


# Renovating right, by the right person

Did you know?

**Contractor listed in the  
Directory of Renovation  
Contractors**

- ✓ Trained to protect structure of building
- ✓ Updated on guidelines
- ✓ Knows what works can be done



**Unlisted contractor**

- ✗ Untrained
- ✗ Does not know guidelines
- ✗ Unsure of what works can be done



# Renovating right, by the right person

Check for list of works that require HDB's approval : <https://go.gov.sg/hdb-reno>

Require a renovation permit

## Examples

- Hacking of walls
- Removing floor or wall tiles

Don't require a renovation permit

## Examples

- Laying of floor or wall finishes
- Installation/replacement of pedestal pan

What?



# Renovating right, by the right person

**Certified  
demolition  
workers**



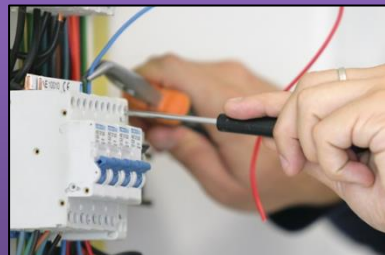
**BCA-  
Approved  
Windows  
Contractors**



**Licensed  
Gas  
Workers**



**Licensed  
Electrical  
Worker**



**BCA-  
Trained Air  
Conditioner  
Installer**



**Licensed  
Plumber**





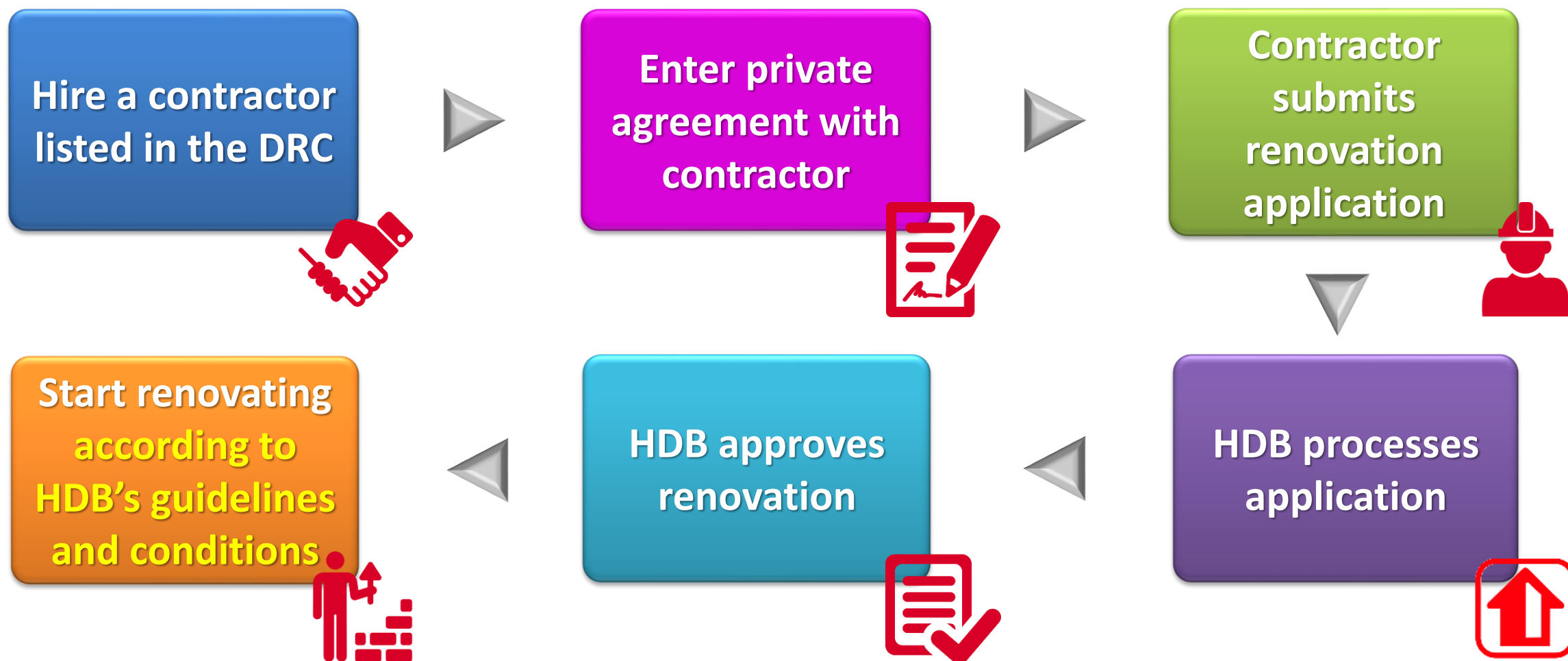
## **Renovating right, by the right person**

Works that don't require a DRC:

- Carpentry works
- DIY works (e.g. painting, hammering a nail for hanging items)
- Installation of fittings and fixtures (e.g. lightings, ceiling fan)



# Renovating right, by the right person







# Renovating right, by the right person

## Around 190 HDB flats breached renovation guidelines in past 3 years' inspections

Online Article  
ST Online  
Michelle Ng

Published Date: 6 Jun 2021



There were over 60 cases of both major and minor infringements in the 10-year period from 2005 to 2014. ST PHOTO: GAVIN FOO

SINGAPORE - Around 190 home owners and contractors of Housing Board flats were found to have carried out unauthorised renovation works infringing on the HDB's guidelines in the past three years.

More than 38,000 flats were inspected by the HDB from 2018 to 2020. Of these, less than 0.5 per cent of flats were found to be in breach of the guidelines.

Unauthorised works had to be reinstated

Cost of repairs and reinstatement borne by flat owners and/ or renovation contractors



# Renovating right, by the right person

Did you know?



Unauthorised hacking of walls

Results in loss of structural support

Raising floor level by more than 50mm (inclusive of floor tiles) with screed

Causes floor structure to be overloaded







# Renovating right, by the right person



Unauthorised hacking can be dangerous!

14 cases discovered between 2019 and 2021



Flat owners and contractors were prosecuted in court



## **Renovating right, by the right person**

- Hire only contractors listed in the Directory of Renovation Contractors
- Read and understand HDB's guidelines and conditions stated in the permit



# Renovating responsibly



# Renovating responsibly



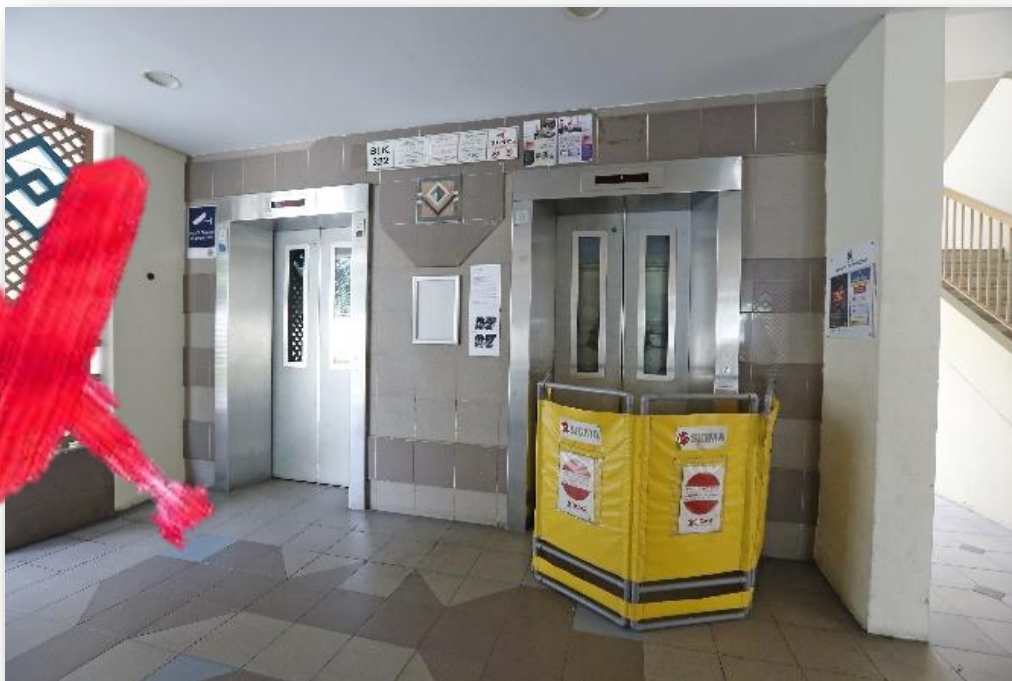
## Use the lifts properly

- × Inserting foreign objects into the door
- × Blocking lift door with items
- × Hogging the lifts





# Renovating responsibly



**Lift-breakdowns  
affect everyone!**





# Renovating responsibly

## No indiscriminate dumping of waste materials

- × Flushing debris and material waste down the toilet bowl
- × Throwing debris down the refuse chute
- × Leaving waste materials in common areas

Potential mosquito  
breeding grounds!

Potential tripping  
hazard

Potential fire hazard!

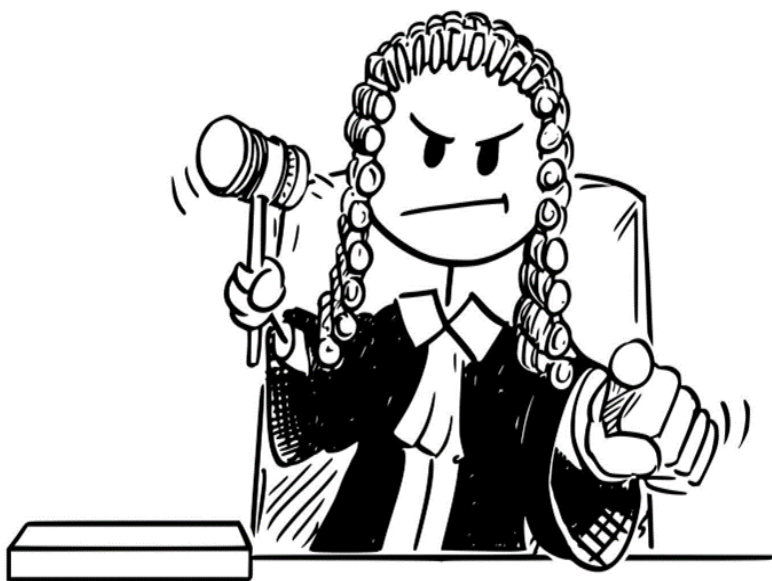






# Renovating responsibly

**Enforcement actions will be taken against parties who carry out illegal dumping**



Contractors listed in the DRC



Subject to HDB's Terms

Other parties (e.g. residents,  
delivery companies, suppliers)



Subject to Town Council's by-  
laws



# Renovating responsibly

- Keep to the permitted duration and timings

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9am	<ul style="list-style-type: none"><li>• Painting</li><li>• Plastering</li><li>• Not-so-noisy works</li></ul>						
6pm							



# Renovating responsibly

- Keep to the permitted duration and timings

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9am	<ul style="list-style-type: none"><li>• Tiles cutting</li><li>• Hacking, excessive knocking</li><li>• Drilling works</li></ul>						
5pm							
6pm							



# Renovating responsibly

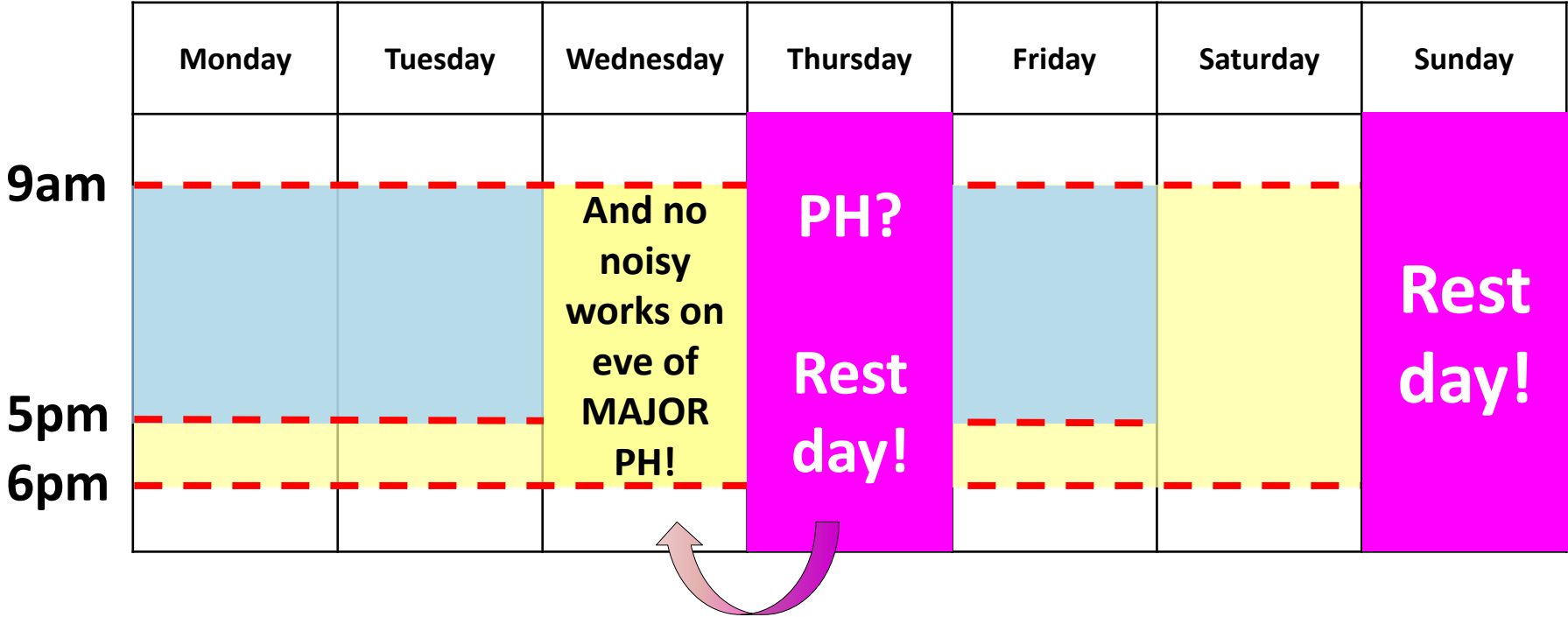
- Keep to the allowable days

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
9am	PH?	Rest day!	Rest day!	PH?	Rest day!	Rest day!	Rest day!
5pm							
6pm							



# Renovating responsibly

- Keep to the allowable days

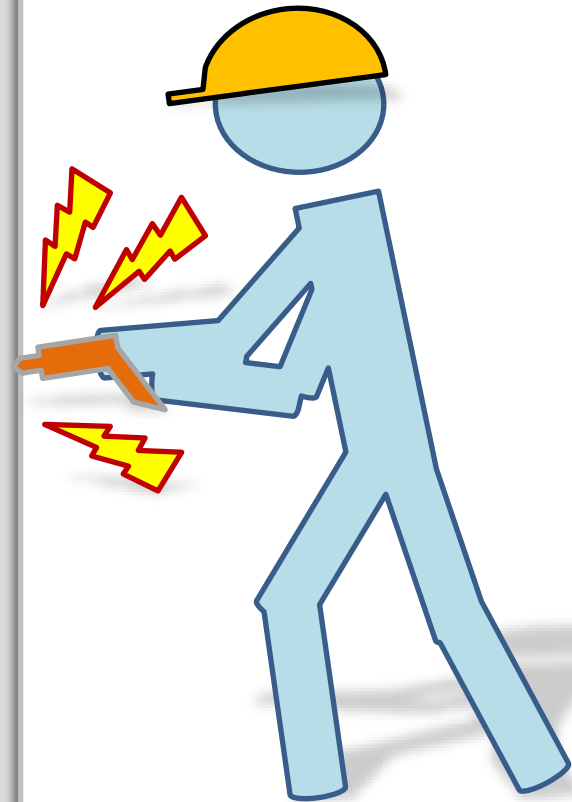


Major Public Holidays: New Year's Day, Lunar New Year, Hari Raya Puasa, Deepavali and Christmas



# Renovating responsibly

Remind your contractors to keep to the permitted renovation timing

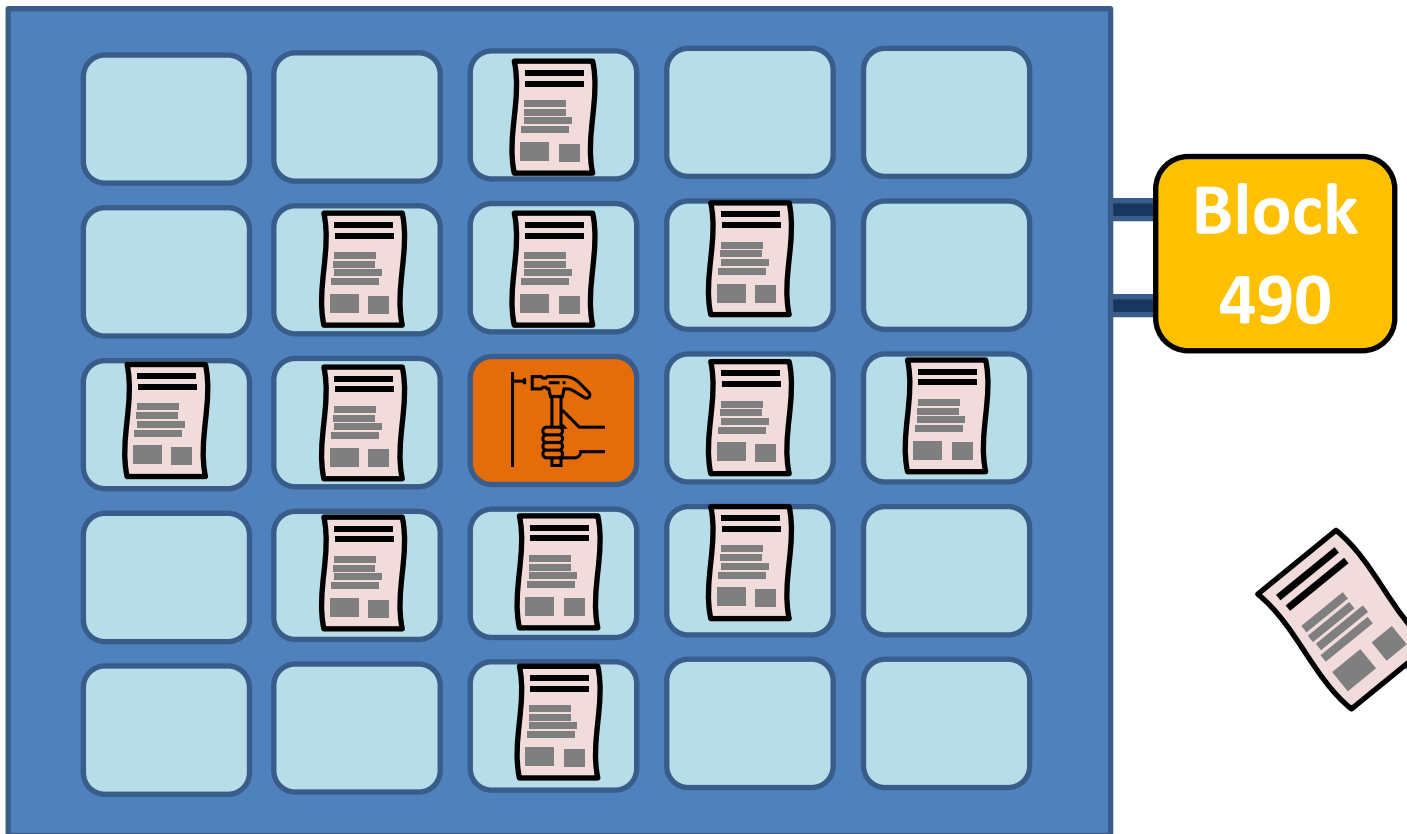




# Renovating responsibly

Remind your contractors to notify the neighbours in advance

- 2-units all round
- 5 days in advance
- Served door-to-door

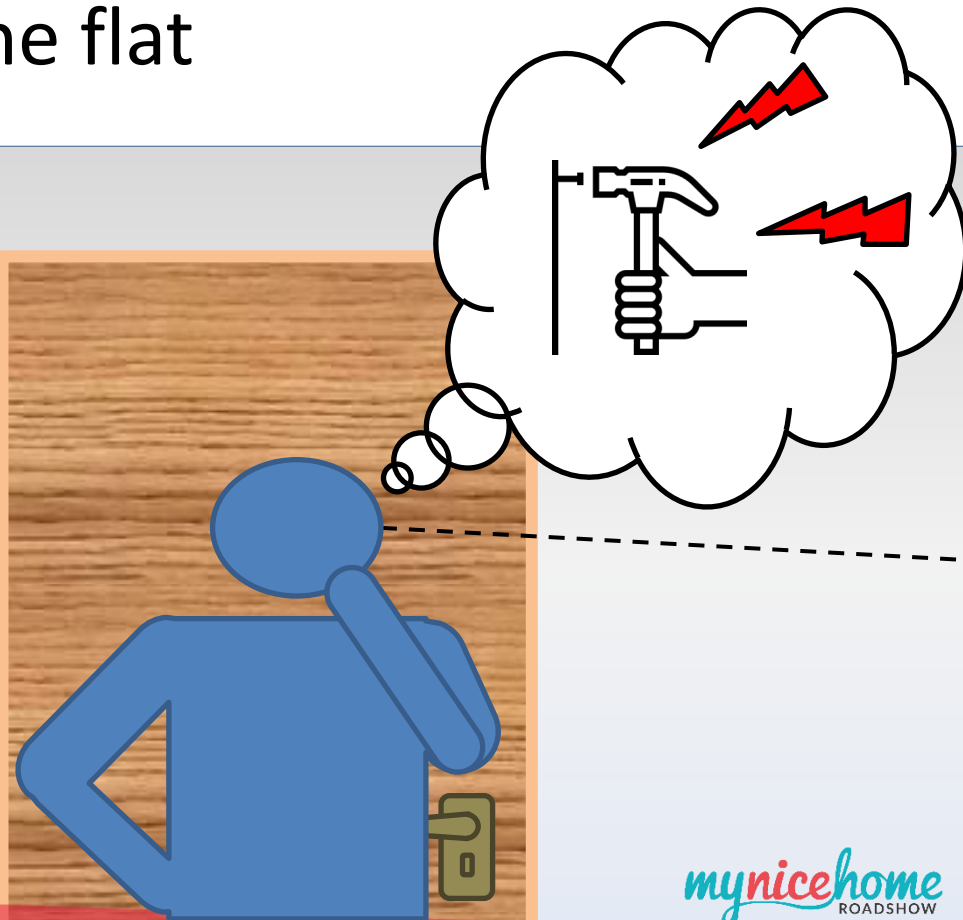




# Renovating responsibly

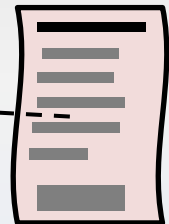
Remind your contractors to display a notice of renovation outside the flat

#15-16



Details of  
contractor,  
dates of  
renovation...

#15-17







# Renovating responsibly

## How do I know who is renovating?

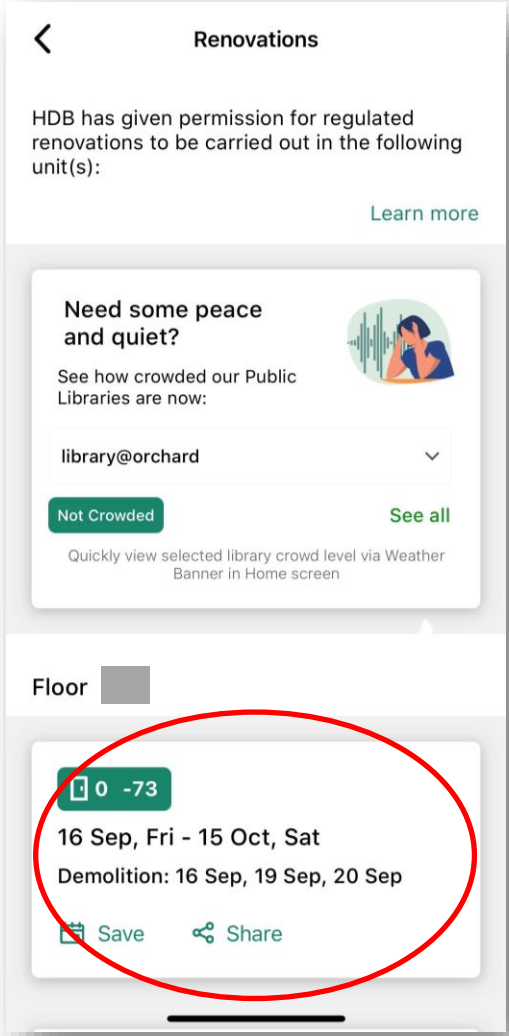
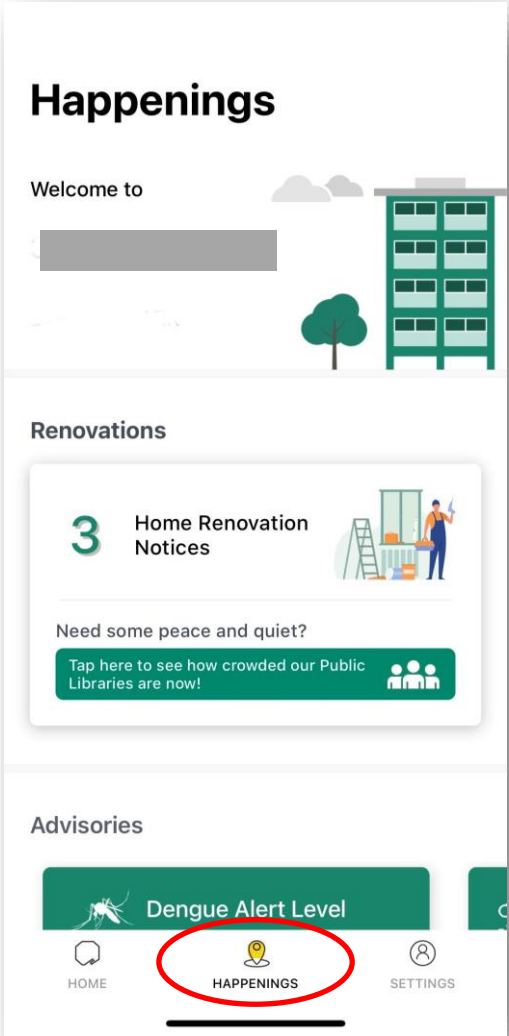


Available in  
the app  
stores!

[OneService.sg](https://www.onservice.sg)



# Renovating responsibly





# Renovating responsibly

How can I provide feedback about these?



OneService.sg



# Renovating responsibly

Remind your contractors to:

- Use the lifts properly
- Dispose of waste material at appropriate locations
- Keep all works to permitted timings
- Inform neighbours in advance of renovations
- Display notice of renovation outside the flat

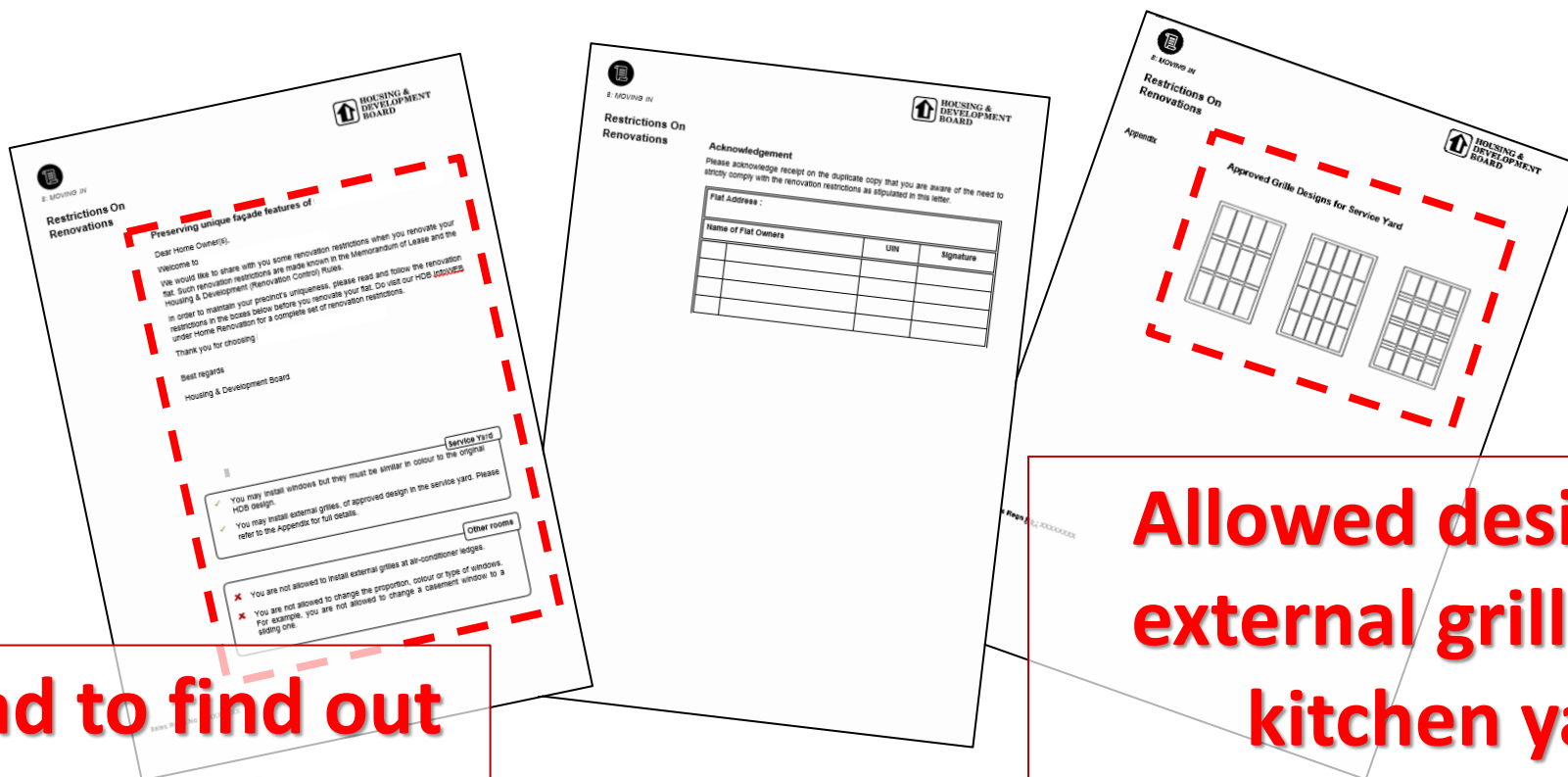


# Where to find information



# Where to find information

- Collect these along with your house keys!



Read to find out more!

Allowed designs for external grilles (e.g. kitchen yard)



# Where to find information

Also available on  
[www.HDB.gov.sg](http://www.HDB.gov.sg)







A Singapore Government Agency Website



HOUSING &  
DEVELOPMENT  
BOARD

About Us

Residential

Community

Business

Car Parks

e-Services

Login



## My Nice Home Gallery

*We have refreshed our showflats! Visit us and  
discover new interior design ideas and  
inspirations.*

[Find out more](#)

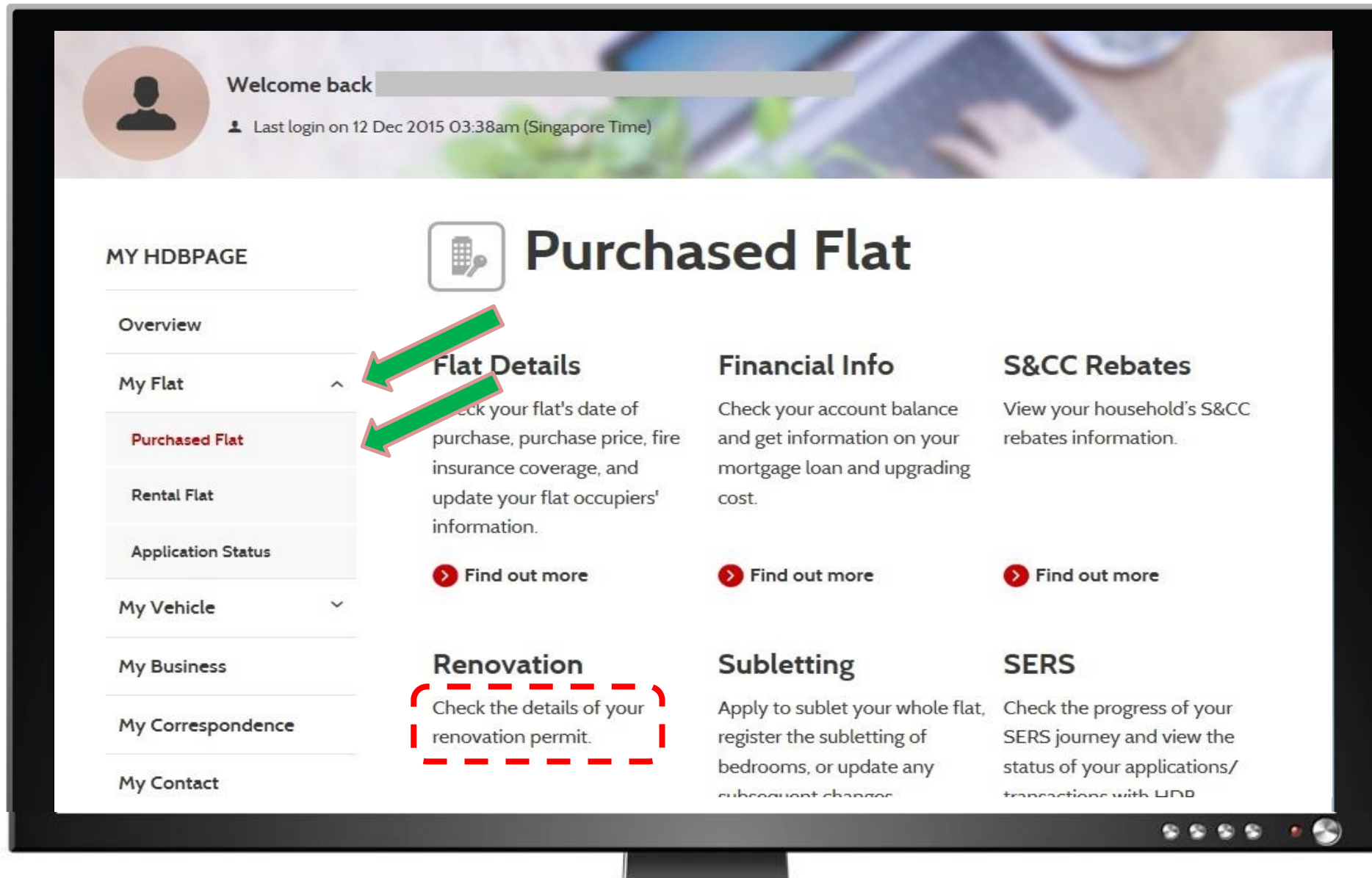


Ask Judy

Welcome to HDB InfoWEB, how can we help you?

*my nice home*  
ROADSHOW







My HDBPage >

## Purchased Flat - Renovation

View Renovation Permits and Renovation Restrictions pertaining to your Unit.

You are flat

• BLK

**Status of renovation permit application!**

Permit Number*	Submitted On	Status	Approval Date
B-PG-00021-2018	3 Jan 2019	Approved	4 Jan 2019
B-PG-00038-2018	3 Jan 2019	Pending	-
B-PG-00045-2018	6 Jan 2019	Pending	-

## Renovation Restrictions

Renovation Restrictions for specific designs pertaining to BLK , # , , S()

Welcome to .

We would like to share with you some renovation restrictions when you renovate your flat. Each HDB precinct is unique in its features,



B-PG-00045-2018

6 Jan 2019

Pending

-

## Renovation Restrictions

Renovation Restrictions for specific designs pertaining to BLK [REDACTED], # [REDACTED], [REDACTED], S([REDACTED])

Welcome to [REDACTED].

We would like to share with you some renovation restrictions when you renovate your flat. Each HDB design and colour scheme. In order to maintain your precinct's uniqueness, please read and follow the below before you renovate your flat.

Specific guidelines!

Location	Renovation Restrictions
Service Yard	You may install windows but they must be similar in colour to the original HDB design. You may install external grilles, of <b>approved design</b> .
Air-conditioner Ledge	You are not allowed to install external grilles.
Other Rooms	You are not allowed to change the type of windows, the proportion or colour. For example, you are not allowed to change a casement window to a sliding one.

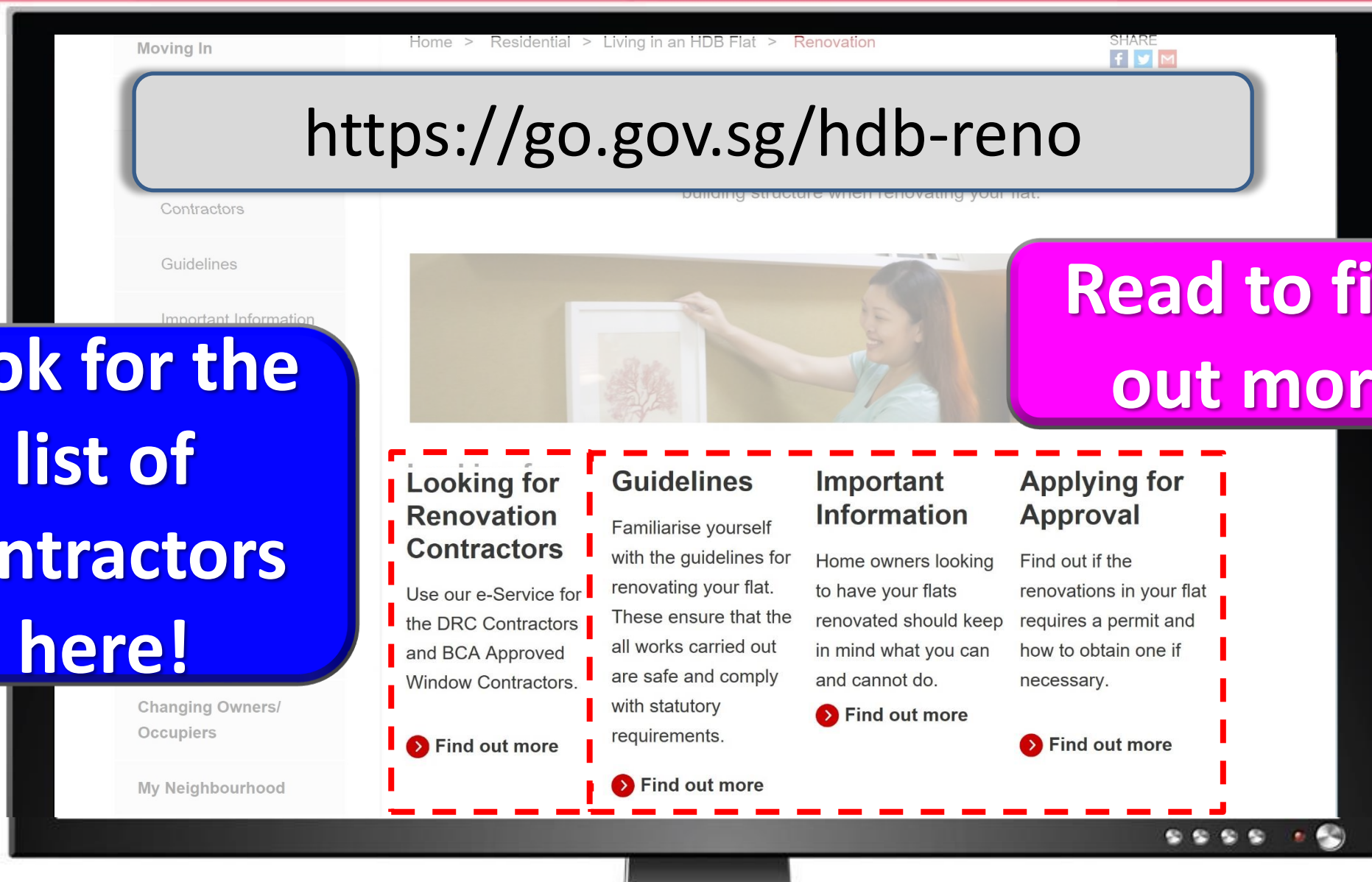
You can refer to the rest of our **renovation restrictions** which are applicable to all flats, for other works such as building, electrical, gas, or plumbing.



<https://go.gov.sg/hdb-reno>

Look for the  
list of  
contractors  
here!

Read to find  
out more





## Section A : Renovation Contractor's Details

Sample

Registration No.

Company Name

Registered Holder's Name

Status

Business Registration Date

Registration Expiry Date

Type of Works

Renovation only

## Section B : Company Details (as provided by the company)

Address

Telephone No.

Fax No.

Email





## Section B : Company Details (as provided by the company)

Sample

Address

Telephone No.

Fax No.

Email

## Section C : Infringement History(past 24 months)

Suspension Period

Nature

19/09/2016 - 20/09/2016

Indiscriminately dumping of renovation debris at the common areas.

22/07/2016 - 25/07/2016

Carried out renovation works for non-registered renovation contractor.

01/07/2016 - 04/07/2016

Removed arch entrance without HDB's prior approval.

29/06/2015 - 03/07/2015

Carried out renovation works for non-registered renovation contractor.



## Section A : Renovation Contractor's Details

Sample

Registration No.	12345678
Company Name	ABC Renovation Co.
Registered Holder's Name	John Doe
Status	Active
Business Registration Date	2020-01-01
Registration Expiry Date	2025-12-31
Type of Works	Renovation and Window

## Section B : Company Details (as provided by the company)

Address	123 Main Street, Singapore
Telephone No.	9123 4567



## Section B : Company Details (as provided by the company)

Sample

Address

Telephone No.

Fax No.

Email

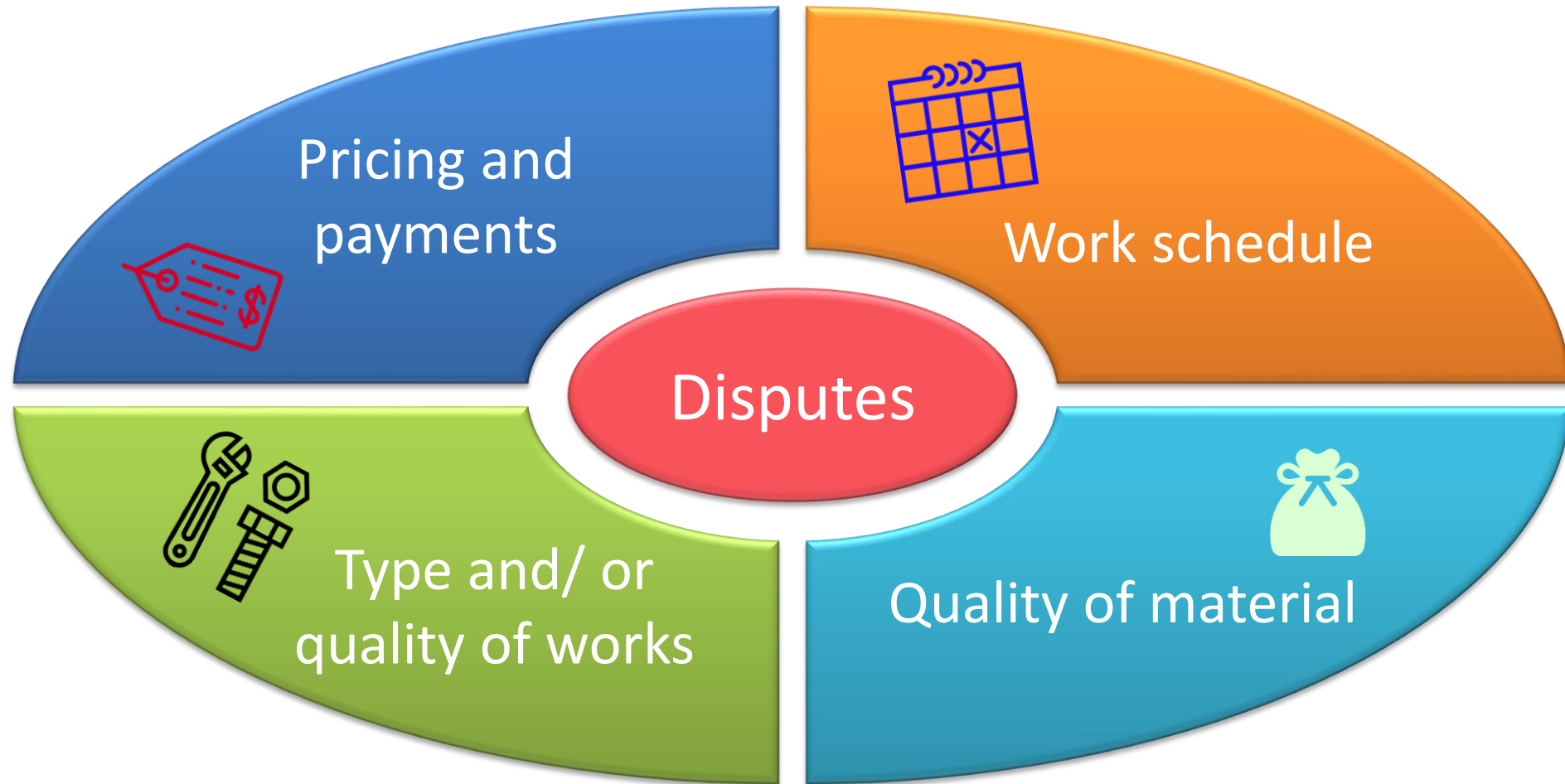
## Section C : BCA Approved Window Installers

Name(s)



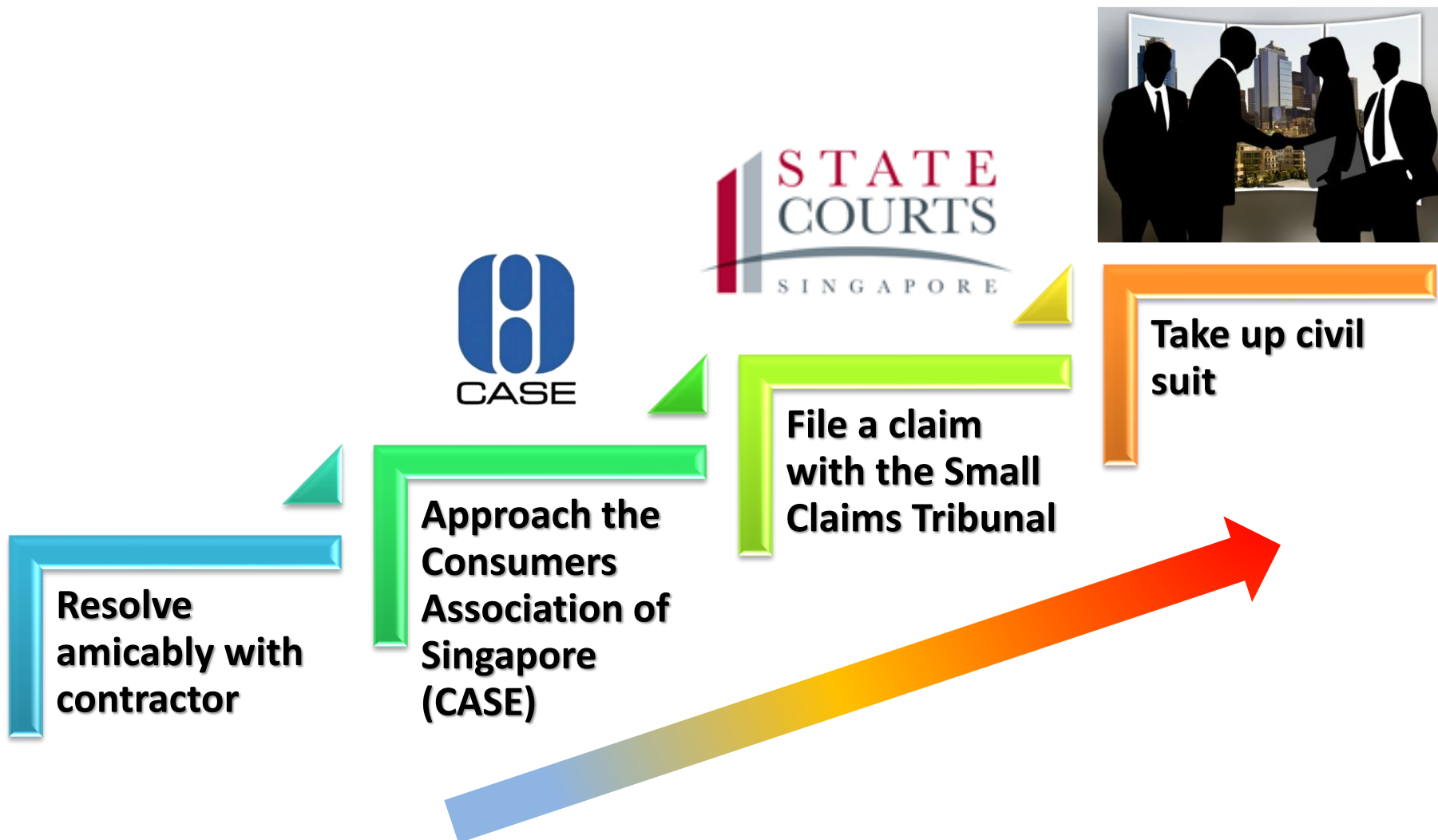


# Disagreements with renovation contractor?





# Disagreements with renovation contractor?

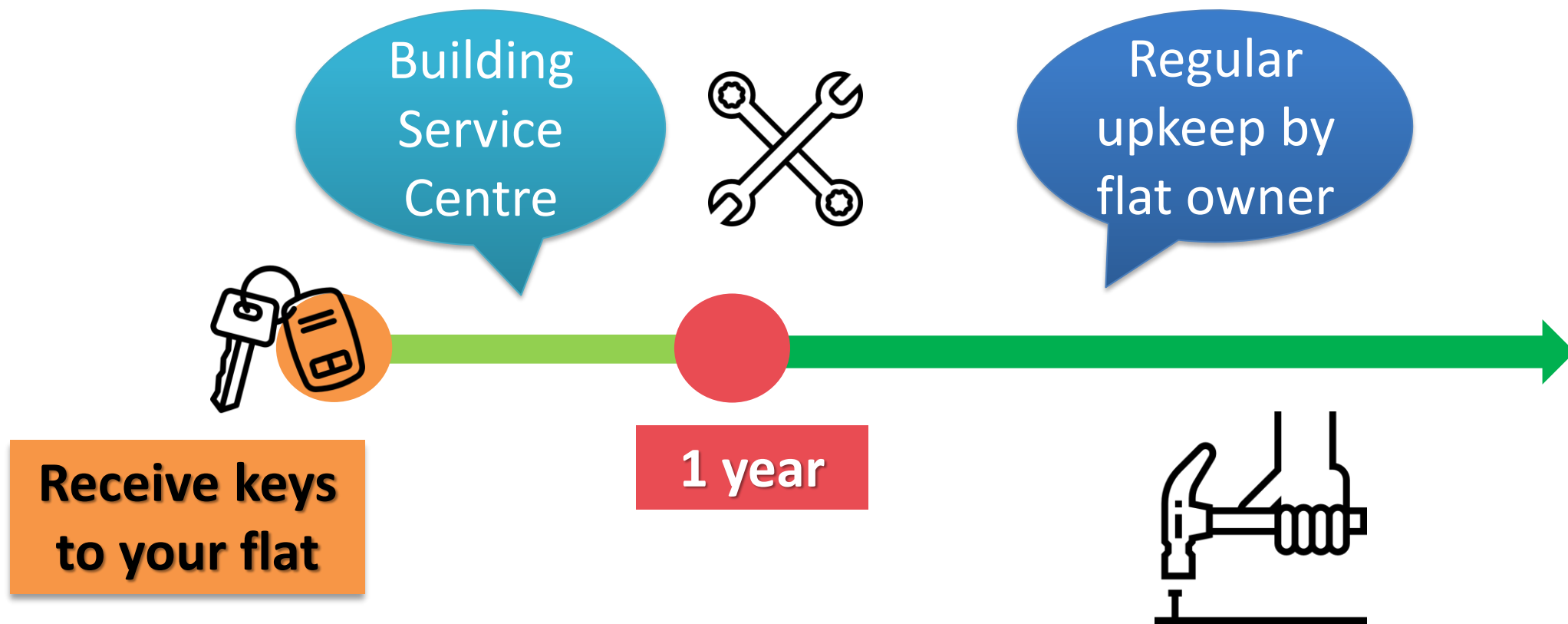




# Keeping my home in shape



# Keeping my home in shape





# Keeping my home in shape

<https://go.gov.sg/hdb-homecare-guide>

DIY  
maintenance  
tips



Professional  
service  
providers

<https://go.gov.sg/hdb-minor-repairs>



# Useful links

**Important information on renovations**

<https://go.gov.sg/hdb-reno>



**Directory of renovation contractors**

<https://go.gov.sg/hdb-reno-contractors>

**DIY home maintenance tips**

<https://go.gov.sg/hdb-homecare-guide>



**Minor repair contractors**

<https://go.gov.sg/hdb-minor-repairs>



# Useful links

- Watch videos explaining HDB's renovation guidelines here!

English



Mandarin



Malay



Tamil





# My Home, I Care!

1

*Get the right renovation contractor*

2

*Get the renovations done according to HDB's guidelines*

3

*Upkeep your home regularly*