





# Topics

- Renovating right, by the right person
- Renovating responsibly
- Where to find information
- Keeping my home in shape





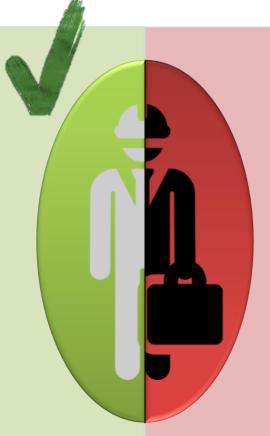




Did you know?

Contractor listed in the Directory of Renovation Contractors

- Trained to protect structure of building
- Updated on guidelines
- Knows what works can be done



**Unlisted contractor** 



- Untrained
- Open Does not know guidelines
- Unsure of what works can be done





Certified demolition workers





BCA-Approved Windows Contractors

Licensed Gas Workers





Licensed Electrical Worker

BCA-Trained Air Conditioner Installer

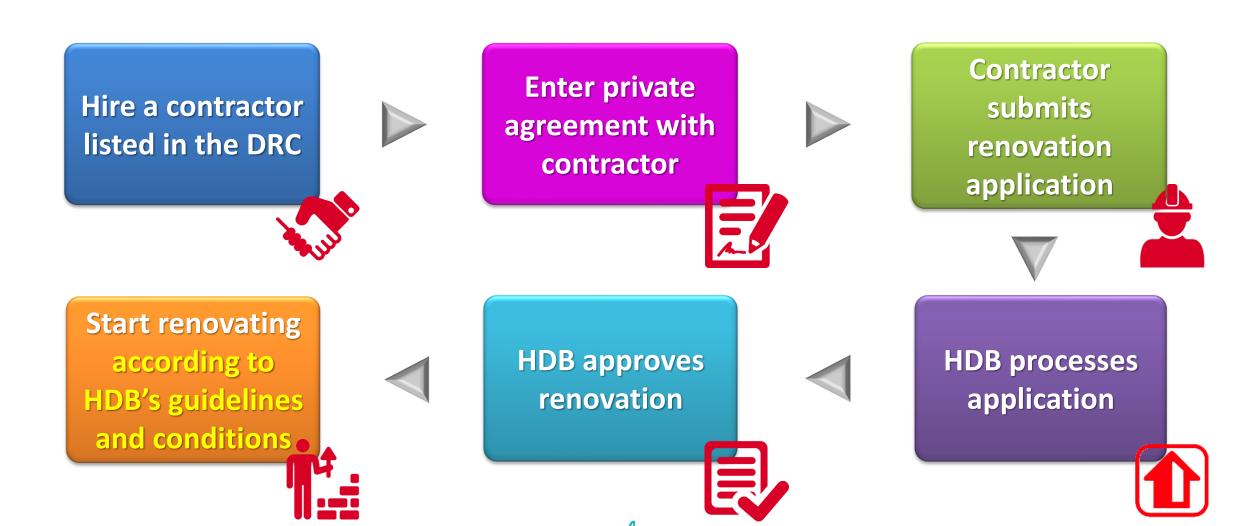




**Licensed Plumber** 









#### Did you know?



**Unauthorised hacking of walls** 

Results in loss of structural support

Raising floor level by more than 50mm (inclusive of floor tiles) with screed

Causes floor structure to be overloaded







# Around 190 HDB flats breached renovation guidelines in past 3 years' inspections

Online Article ST Online Michelle Ng Published Date: 6 Jun 2021



There were over 60 cases of both major and minor infringements in the 10-year period from 2005 to 2014.st PHOTO: GAVIN FOO

SINGAPORE - Around 190 home owners and contractors of Housing Board flats were found to have carried out unauthorised renovation works infringing on the HDB's guidelines in the past three years.

More than 38,000 flats were inspected by the HDB from 2018 to 2020. Of these, less than 0.5 per cent of flats were found to be in breach of the

Unauthorised works had to be reinstated

Cost of repairs and reinstatement borne by flat owners and/ or renovation contractors







HOME Unlicensed renovation contractor gets 3 months' jail

He deserves it, say residents

Unauthorised hacking can be dangerous!

They will have to move out of their

8 cases discovered between 2017 and 2020

Flat owners and contractors were prosecuted in court





- Hire only contractors listed in the Directory of Renovation Contractors
- Read and understand HDB's guidelines and conditions stated in the permit











- × Inserting foreign objects into the door
- × Blocking lift door with items
- × Hogging the lifts



















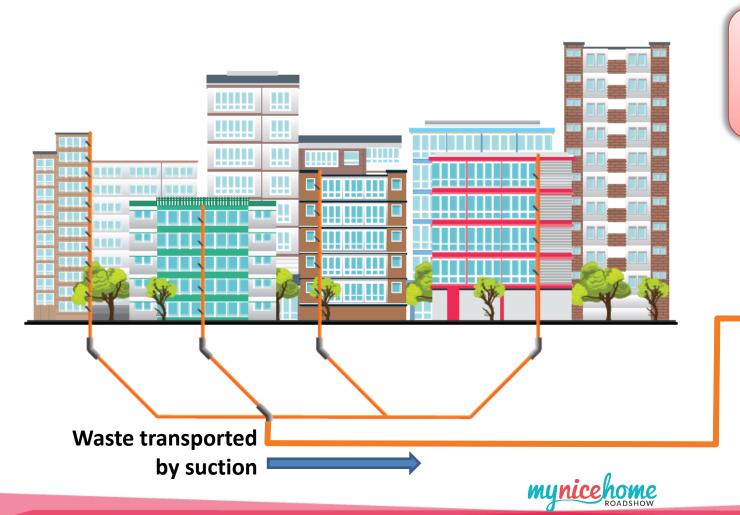
- Flushing debris and material waste down the toilet bowl
- Throwing debris down the refuse chute
- × Leaving waste materials in common areas







#### **Pneumatic Waste Conveyance System**



- No odours
- Less spillage, fewer pests
- No inconvenience and noise from collection trucks



Centrolised Bin Centre (Above Ground)



#### **Pneumatic Waste Conveyance System**





Planks, boards, and cementitious waste



Long objects like poles, pipes and sticks





**Styrofoam and Carton boxes** 





#### **Pneumatic Waste Conveyance System**



- Remind movers, deliveryman, suppliers, contractors to dispose their waste properly
- For household waste, use only a bag that can fit fully within the refuse chute hopper

- Do not dispose burning waste into the chute
- Do not dispose folder carton boxes, foam packing material, or cloth materials

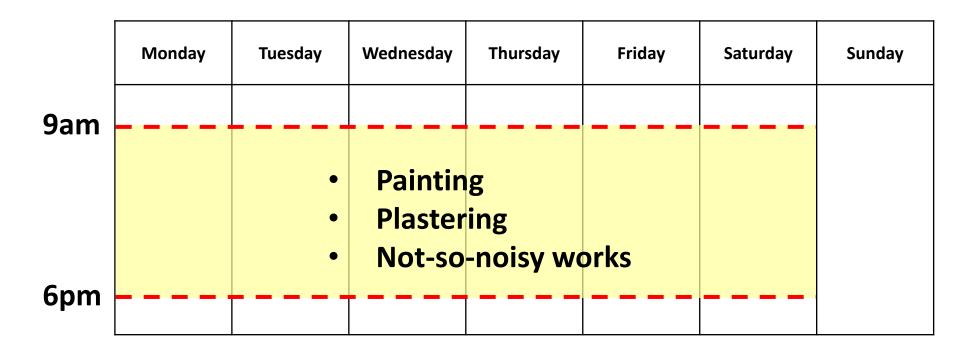
For these information, visit: www.go.gov.sg/pwcsuserguide







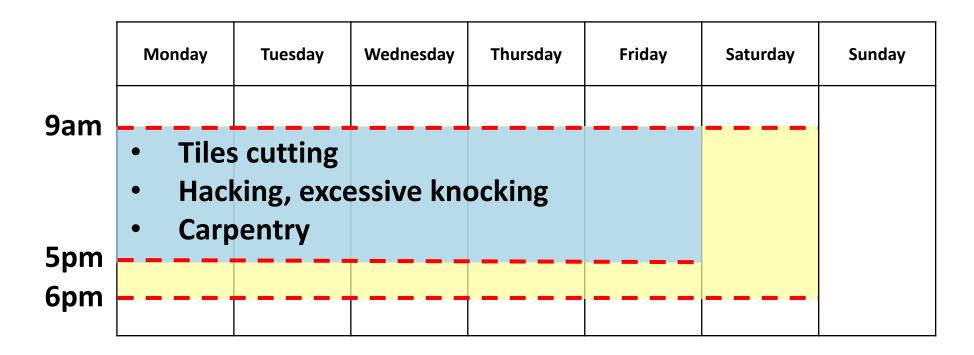
Keep to the permitted duration and timings







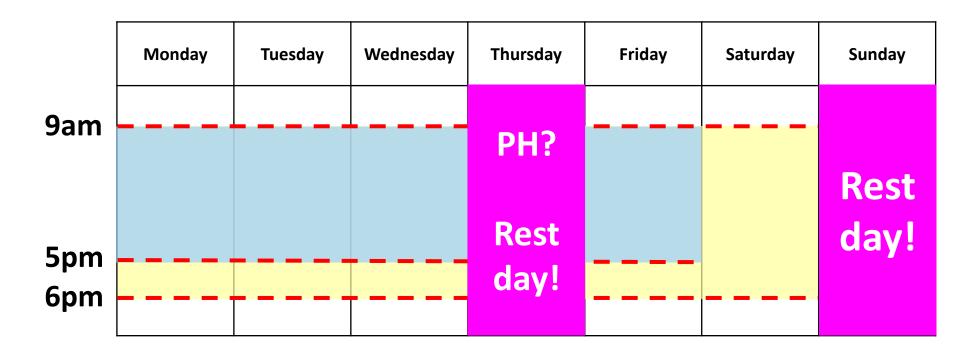
Keep to the permitted duration and timings







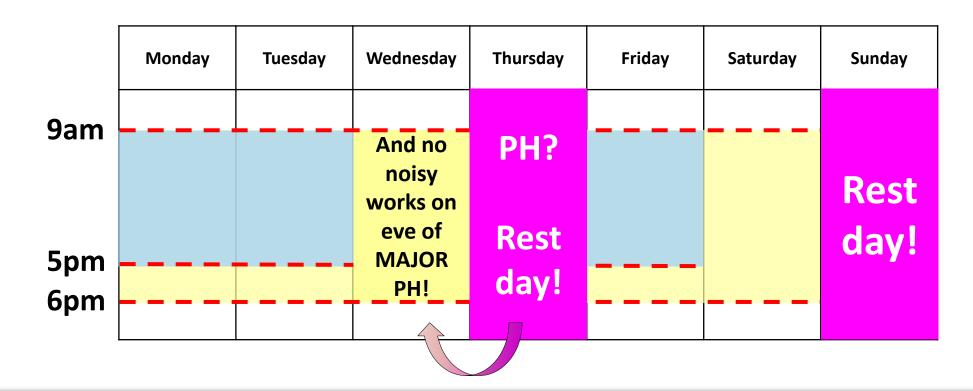
Keep to the allowable days







Keep to the allowable days



Major Public Holidays: New Year's Day, Lunar New Year, Hari Raya Puasa, Deepavali and Christmas



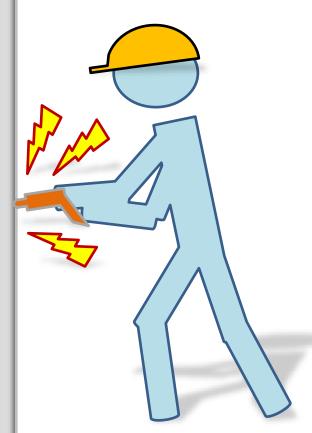


Remind your contractors to keep to the permitted renovation

timing



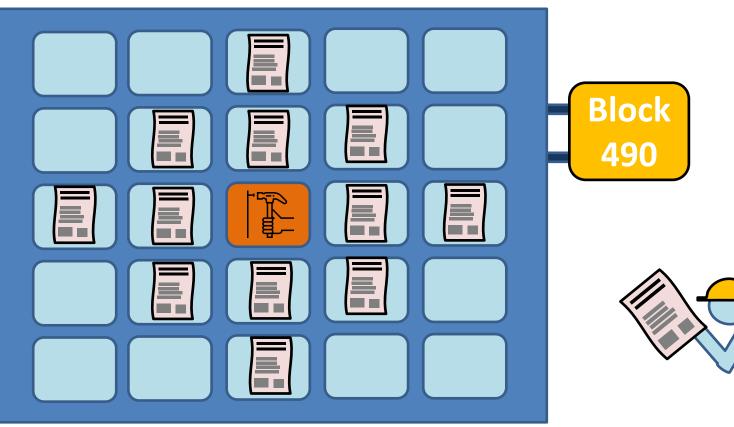






Remind your contractors to notify the neighbours in advance

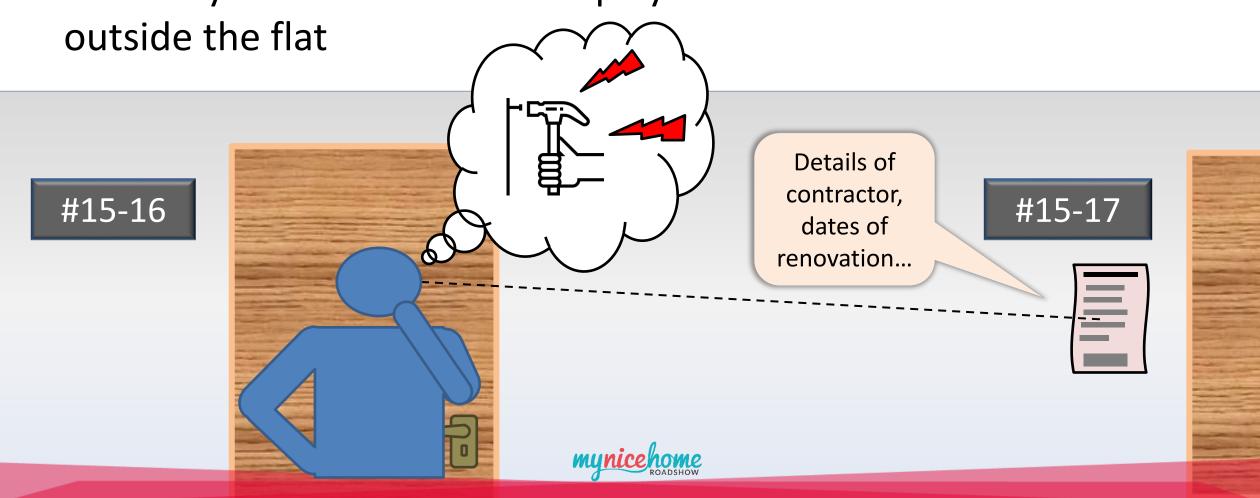
- 2-units all round
- 5 days in advance
- Served door-to-door







Remind your contractors to display a notice of renovation





How can I provide feedback about these?

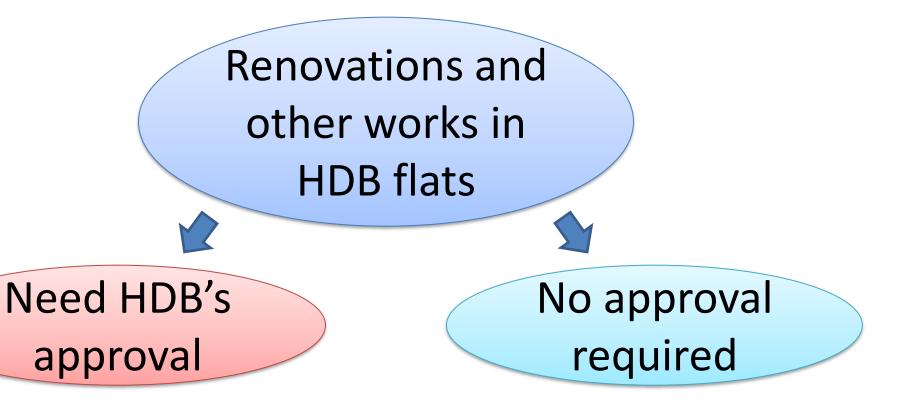


Also available in the app stores!

OneService.sg











Check for list of works that require HDB's approval on: https://go.gov.sg/hdb-reno

Need HDB's approval

No approval required

- Hacking of walls
- Removing floor or wall tiles

#### What?

- Carpentry works
- Homeowners' DIY

   (e.g. hammering a nail for hanging items)





Check for list of works that require HDB's approval on: https://go.gov.sg/hdb-reno

Need HDB's approval

No approval required

Affects safety and structure of flat

Why?

Not likely to cause any danger or affect the structure of the flat





Check for list of works that require HDB's approval on: https://go.gov.sg/hdb-reno

Need HDB's approval

No approval required

Only Contractors
listed in the Directory
of Renovation
Contractors!

Who?

Any contractor of your choice!





#### Any contractor of your choice!

- E.g. Carpentry installation, fixing lights and ceiling fans
- May not be aware of HDB's guidelines on working hours
- Need to be separately informed of working timings
- Be a good neighbour and do your part inform the contractor to give advanced notice!





#### TIP: DIY works by flat owner

- E.g. Fixing hammering a nail, drilling holes for fittings, sawing materials
- Inform your neighbours in advance too
- Especially if carrying out the works outside of the usual renovation timings and days!





#### Remind your contractors to:

- Use the lifts properly
- Dispose of waste material at appropriate locations
- Keep all works to permitted timings
- Inform neighbours in advance of renovations
- Display notice of renovation outside the flat





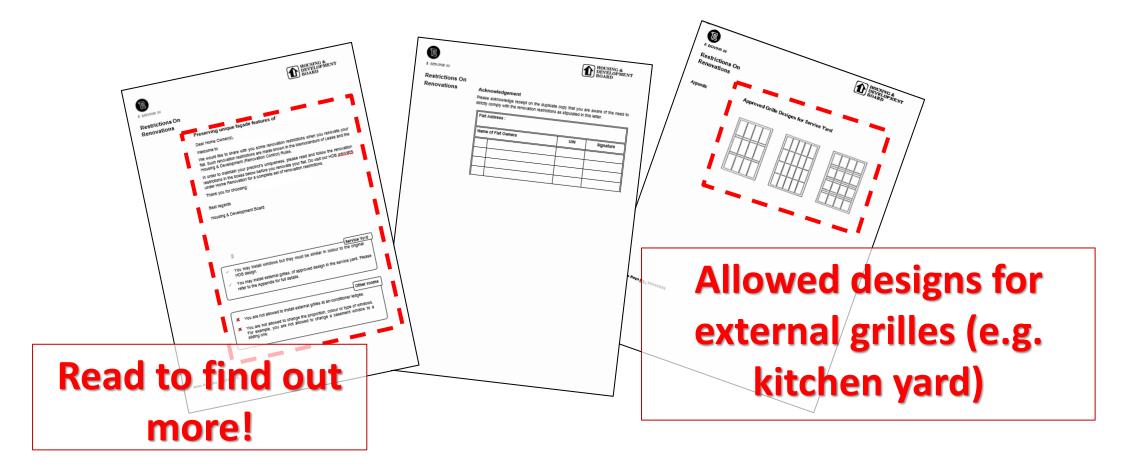
# Where to find information





#### Where to find information

Collect these along with your house keys!







#### Where to find information

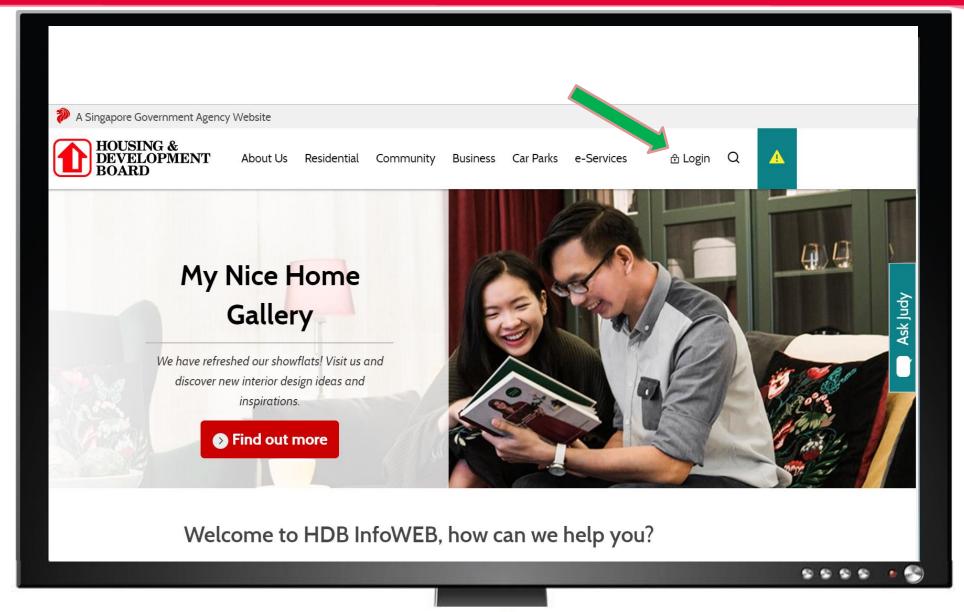
Also available on www.HDB.gov.sg





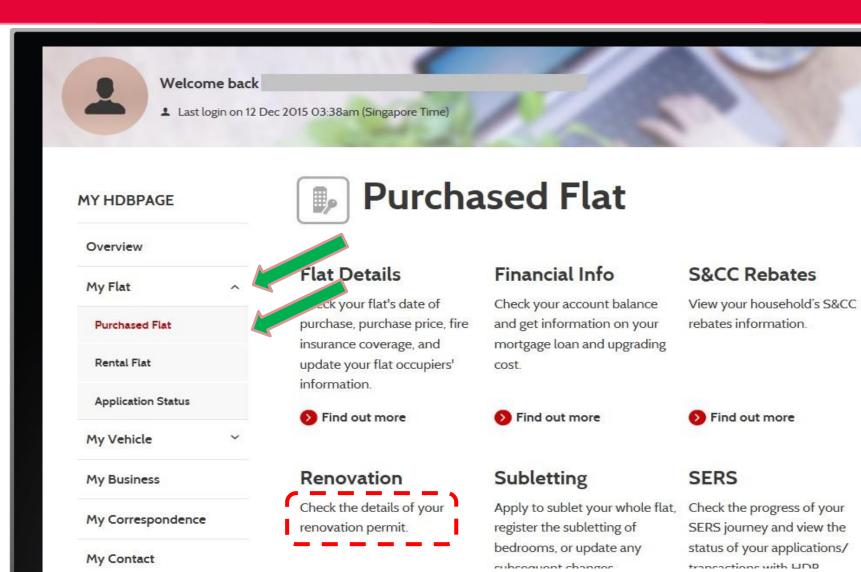






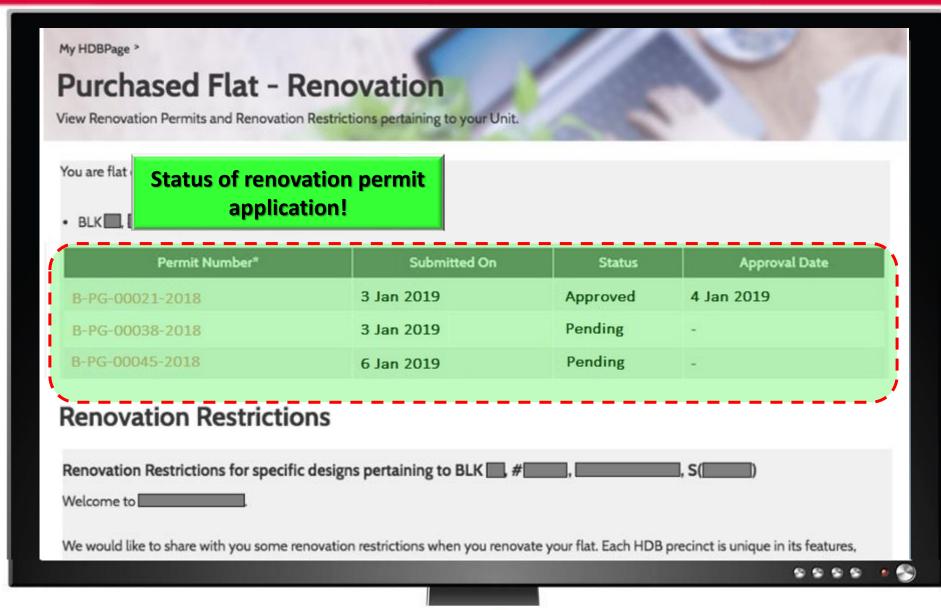
















B-PG-00045-2018 6 Jan 2019 Pending -

## **Renovation Restrictions**

Renovation Restrictions for specific designs pertaining to BLK , #, S(	
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Welcome to

We would like to share with you some renovation restrictions when you renovate your flat. Each HDB design and colour scheme. In order to maintain your precinct's uniqueness, please read and follow the below before you renovate your flat.

**Specific guidelines!** 

Location	Renovation Restrictions	
Service Yard	You may install windows but they must be similar in colour to the original HDB design.	
	You may install external grilles, of approved design.	
Air-conditioner Ledge	You are not allowed to install external grilles.	
Other Rooms	You are not allowed to change the type of windows, the proportion or colour. For example, you are not allowed to change a casement window to a sliding one.	

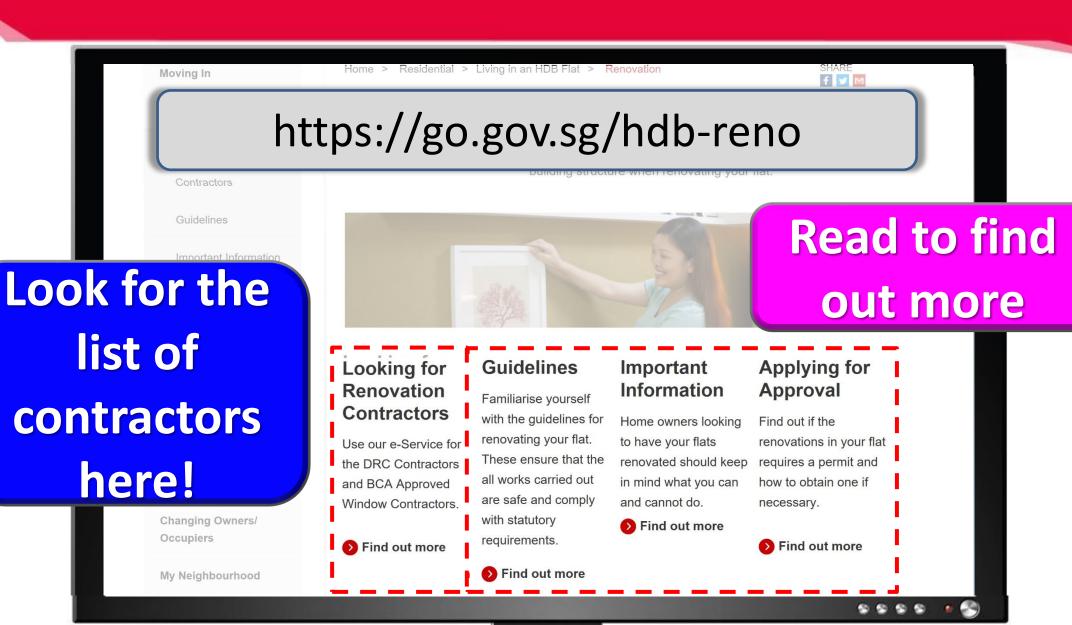
You can refer to the rest of our renovation restrictions which are applicable to all flats, for other works such as building, electrical, gas, or plumbing.















## Section A: Renovation Contractor's Details

Sample

Registration No.

Company Name

Registered Holder's Name

Status

**Business Registration Date** 

Registration Expiry Date

Type of Works

Renovation only

## Section B : Company Details (as provided by the company)

Address

Telephone No.

Fax No.

Email





## Section B : Company Details (as provided by the company)



Address

Telephone No.

Fax No.

Email

## Section C : Infringement History(past 24 months)

Suspension Period	Nature
19/09/2016 - 20/09/2016	Indiscriminately dumping of renovation debris at the common areas.
22/07/2016 - 25/07/2016	Carried out renovation works for non-registered renovation contractor.
01/07/2016 - 04/07/2016	Removed arch entrance without HDB's prior approval.
29/06/2015 - 03/07/2015	Carried out renovation works for non-registered renovation contractor.





## Section A: Renovation Contractor's Details

Sample

Registration No.

Company Name

Registered Holder's Name

Status

**Business Registration Date** 

Registration Expiry Date

Type of Works

Renovation and Window

Section B: Company Details (as provided by the company)

Address

Talanhana Ma





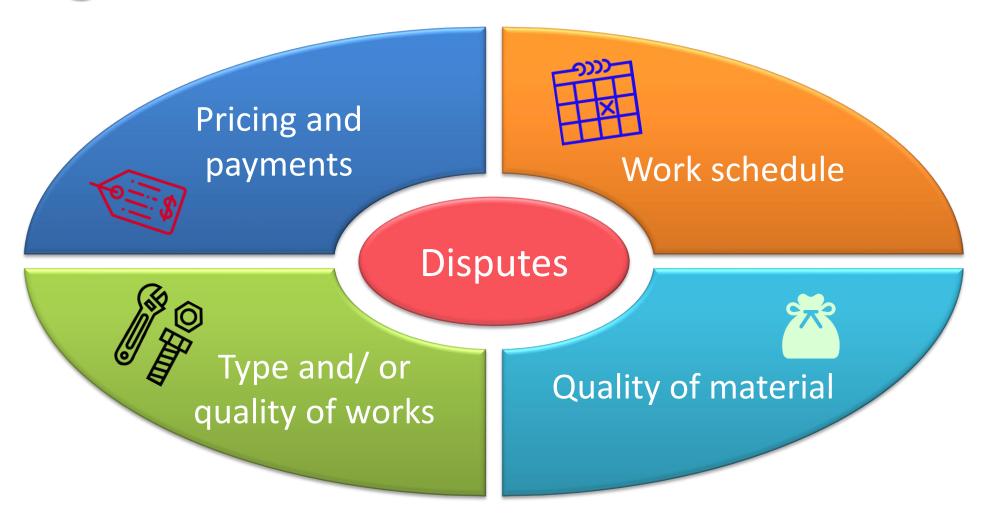
# Section B : Company Details (as provided by the company) Address Telephone No. Fax No. Email Section C : BCA Approved Window Installers

Name(s)





# Disagreements with renovation contractor?







# Disagreements with renovation contractor?







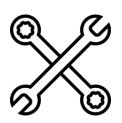
# Keeping my home in shape





# Keeping my home in shape

Building Service Centre

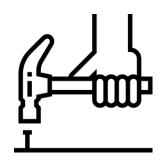


Regular upkeep by flat owner



Receive keys to your flat

1 year







# Keeping my home in shape

https://go.gov.sg/hdb-homecare-guide

DIY maintenance tips





Professional service providers

https://go.gov.sg/hdb-minor-repairs





## **Useful links**

Important information on renovations https://go.gov.sg/hdb-reno





**Directory of renovation contractors**https://go.gov.sg/hdb-reno-contractors

DIY home maintenance tips https://go.gov.sg/hdb-homecare-guide





Minor repair contractors
https://go.gov.sg/hdb-minor-repairs





## **Useful links**

Watch videos explaining HDB's renovation guidelines here!













# My Home, I Care!

1

Get the right renovation contractor

Get the renovations done according to HDB's guidelines

Upkeep your home regularly

3





## **Home Renovation**

Getting the key to your new HDB is a **significant milestone** and you would want to engage a **professional Interior Designer** to build up this **Dream Home**.

Engaging an Interior Designer can be a little stressful and intimidating if it's your first-time. You are unsure of the whole discussion and renovation process, and worries if it will eventually turns out to exactly what you want.



Finding the **best match** for your home renovation

# Good Characteristic of an Interior Designer

## 1. Listen

- √ Hear what their requirements are and not assuming what they want
   √ Understand what is their
- daily lifestyle
- √ Check what is the design concept they prefer

## 2. Knowledgable

- √ Update on the current design trend
- √ What are the dos and don'ts according to the regulations
   √ How to fully make use of the space
- √ What are the unnecessary requirement and why

## 3. Responsive

√ Answer messages and calls promptly
√ Be there whenever any issues occur
√ Constantly updating renovation status

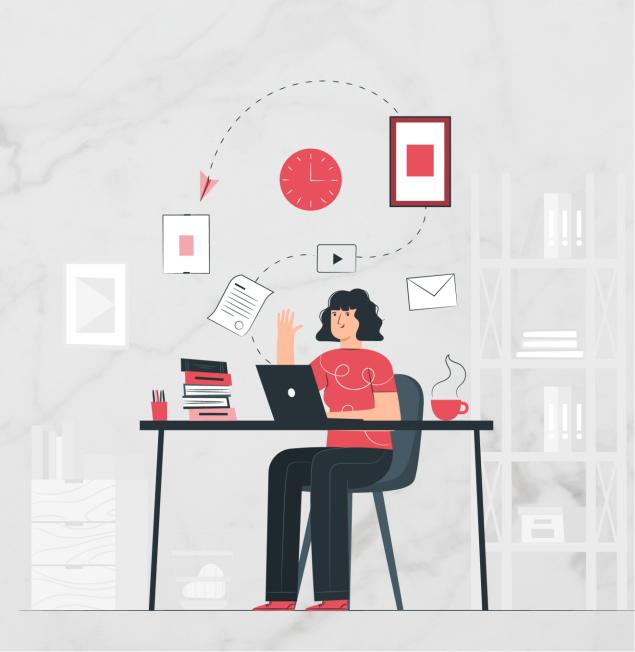
## 4. Extra Value

√ Providing the service that you have never thought of, eg. Free Moodboard Proposal, Site Viewing

# Tips and Ideas for Work from Home Arrangement

Since the start of the Covid-19 pandemic, working from home has become the new norm. Even though working from home comes with its benefit, but many feels that it's not productive enough. Mainly due to the different distractions at home and also having a cluttered workspace.

In the next two slides, we will share on how you can improve on the productivity



# Tips and Ideas for Work from Home Arrangement

**Maximising available space** 

Do you have an extra space at home where you can convert into an home office? Here are some ideas that you can do:

√ Create a small home office in the living area

√ Set up a small area in your large walk-in wardrobe space as your home office

V Create a table space beside the storage compartment so you can reach out to your documents easier



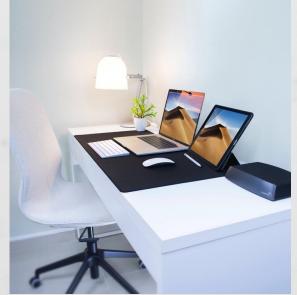




## Tips and Ideas for Work from Home







## Just a Table

No luxury of space? Not a problem.

What you truly need is a space that is cosy, comfortable, that will allows you to have endless inspiration flowing in.

Before buying the furniture, ensure you check on the following:

- 1. Confirm the area where you would like to fit your furniture in
- Measure the area and the furniture to ensure accurate fitting
- 3. Get a comfortable chair as you will be

## RCMA COMMITTEE MEMBERS 全体理事



Dr Sky Tan Sky Creation



Vice President Mr Dean Lim Ciseern by Designer



Vice President Mr Kelvin Lim Vegas Interior Design Pte Ltd



Treasurer Mr Carlson Tan Add Space Design



Mr Randy Tan **Image Creative** 



Mdm Mary Mark Wing Khiong Renovation & Trading

One Design Werkz



Mr Michael Ong The Two Big



Mr Patrick Puah Lian Seng Hin Trading Co Pte Ltd



Mr Russell Chin Inspire ID Group Pte Ltd



Mr Andy Tan **Unimax Creative** 



Ms Candy Ng The Interior Place







In2space Interior

Mr Henry Yeo



Mr James Lee

MIS Interior

Pte Ltd



Mr John Foo Rezt & Relax



Mr Kaden Choa Excel Hardware





Mr Marcus Ng Lian Hin Pte Ltd

## RCMA ADVISORS 会务顾问



Mr Ang Wei Neng (Member of Parliament for West Coast GRC)



Legal Advisor Mr Raymond Lye

Mr Wong Sang



Associate Advisor Mr Lim Ah Bah

Mr Richard Koh



Associate Advisor Dato' Sri **Ang Chee Guan** 



Mr Tan Boon Sang





Mr Tan Chim Hoon



Mr Lim Long Huat



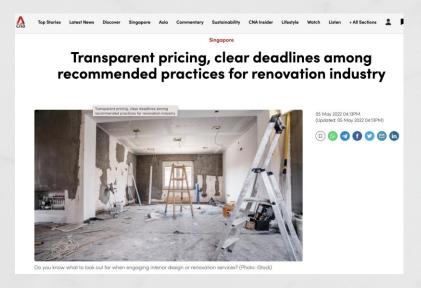
Singapore Renovation Contractors and Material Suppliers Association (or RCMA) is a non-profit organisation formed since 1980, led by a group of voluntary business owners, each driven with a passion for design and renovation and a mission to develop the industry.

RCMA collaborated with HDB in many BTO projects, and with CASE and launched the CaseTrust-RCMA Joint Accreditation Scheme in which homeowners will be insured with an insurance bond, guaranteeing a 100% payback on their down payment.

RCMA will continue to forge ahead with more

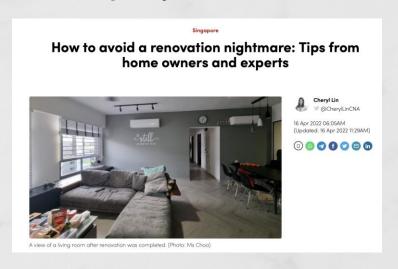
# Rogue companies plague the industry

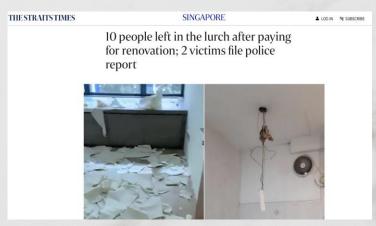
Consumers helpless, taken advantage and fall prey







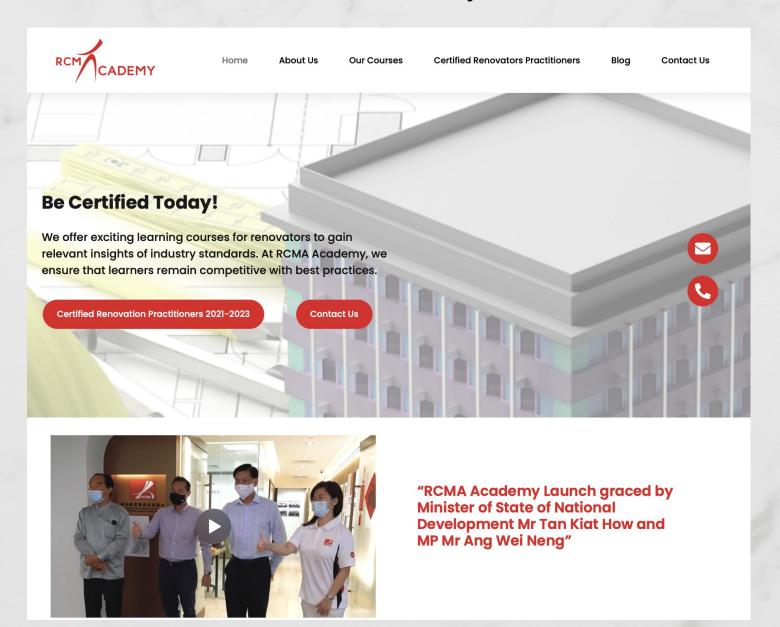




## What homeowners should do to avoid such situations?

- 1. Look for **Reputable** renovation companies
  - √ HDB's Directory of Renovation Contractors
  - ✓ ACRA Registered
- 2. Conduct background checks
  Ensure the company has a **paid-up capital** of \$50k and above. You need to exercise prudence when dealing with a low capitalised company.
- 3. Research on past projects done and customer reviews
  Nothing's better than actual reviews from homeowners. Social media is
  one of the popular platforms where you can look at not just reviews, but
  also the company's recent or past project works done.
- 4. Be careful about **Massive Upfront** deposits **NEVER** pay the full amount for your renovation even before any commencement of work. If it's the interior designers that requested for

## Government and association with industry veterans are coming together





# NEED IDEAS FOR YOUR RENOVATION?



Get informed & educated before deciding on your renovation.







## **CLASSIC** GOOD LOOKS

IN THIS HOME, CLASSIC FEATURES HAVE BEEN GIVEN A SLEEK UPDATE BEFITTING A FAMILY HOME. THE DESIGNERS FROM REZT & RELAX INTERIOR ALSO ENSURED THAT THERE ARE PLENTY OF STYLISH ELEMENTS THAT ENCOURAGE A SENSE OF MODERN GLAMOUR.





substance, wrapped in a sleek and modern package. A clean and unfettered palette gives the home its airy disposition, complemented by a white and wood combination that

### TOUCH AND FEEL

Textures play a pivotal role in the interior lesign, with pale wood-like laminates making their presence felt throughout the home. This is paired with similarly rustic cement-like surfaces that contrast elegantly against the me's polished floors and whitewashed walls But this home is not without its pops of colour. scarlet wall that acts as the backdrop to the





Laminate countertons used to be extremely popular a few decades back. It's made by compressing layers of paper and melamine resins, creating a thin yet strong material that's lightweight. Some of the biggest advantages of laminates

include its price, aesthetics and

simplicity of installation.

#### AT A GLANCE Affordable

- Low maintenance; easy to clean and waterproof
- High quality laminates are resistant to bacteria New technology makes some laminates
- resistant to scratches burns and stains Difficult to repair if damaged
- Wide range of patterns and textures, including stone and wood lookalikes

#### ALTERNATIVE MATERIALS

Over the years, alternative countertop materials are making themselves known to the modern kitchen. Some might be more unconventional than others, but they all have their pros and cons.



made from, essentially, paper pulp soaked with resins. Multiple layers form 6mm-thick panels that are lightweight but extremely



Metals in the kitchen are more often seen in industrial kitchens, but can look quite as stunning in the home. Aluminium and steel are sleek, durable and extremely resistant to bacteria. They're also surprising simple to clean and maintain



Although uncommon, some nomeowners use large format tile: in place of the traditional kitchen countertop. This is an arguably aesthetic decision, as it may be more difficult to clean and maintain.



## Scan to read up past articles

RCMA MEMBERS DIRECTORY

#### 3D Innovations Design Pte Ltd

24 Sin Ming Lane #01-91 Midview City Singapore 573970 Tel: 6634 7122 Fax: 6570 0082 Email: group3ddesign@singnet.com.sg www.3dinnovations.com.sg

#### 3H Décor Pte Ltd

#05-06/07 Wave 9 Singapore 757048 Email: enquiry@3hdecor.com.sg www.3hdecor.com.sg

#### 3 Cavan Road

Singapore 209844 Tel: 6295 0922 Fax: 6384 2513 Email: kurt@9creation.com.sg

#### 96 Degree Pte Ltd

Singapore 427490 Tel: 6440 3988 Fax: 6348 0388 Email: enquiry@96deg www.96degree.com.sg

Absolook Interior Design Pte Ltd

26 Boon Lay Way #01-76 Tradehub 21 Tel: 6556 3383 Fax: 6556 3380



7030 Ang Mo Kio Avenue 5 #01-43 Northstar@AMK Singapore 569880 Tel: 6734 0808 Fax: 6694 0806 Email: admin@acvision.com.sg www.acvision.com.sg

### Ace Space Design Pte Ltd

Singapore 198736 Tel: 6339 4668 Fax: 6339 0083 Email: vivien.gst@acespacedesign www.acespacedesign.com

#### Ace-Men Renovation & Trading Blk 608 Ang Mo Kio Avenue 5 #01-2783

Singapore 560608 Tel: 6396 5155 Fax: 6459 9719 Email: acemen3@gmail.com

#### Add Space Design Pte Ltd



507 Balestier Road Singapore 329847 Tel: 6742 0055 Fax: 6749 0055 www.addspacewerkz.com

All About Designs Pte Ltd Singapore 650106 Tel: 6425 4842 Fax: 6425 1548 www.allaboutdesigns.com.sg

### Ark-hitecture Pte Ltd

Blk 3 Ang Mo Kio Street 62 #07-26 Singapore 569139 Email: enquiry@ark-hitecture.com.sg www.ark-hitecture.com.sg

#### Artis Interior Pte Ltd 2 Jurong East St. 21 #03-28E IMM Building



81 Ubi Avenue 4 #01-23 UB.One Tel: 6702 4401 Fax: 6702 4403 Email: contactus@artisansp www.artisanspace.com.sg

#### Artist Management Concept 1003 Toa Pavoh Industrial Park #01-1519

Singapore 319075 Tel: 6252 8555 Email: wongsangartist@yahoo.com.si



#04-13 Woodlands East Ind. Est Email: enquiry@artrend.com.sg www.artrend.com.sg

#### Asun International Pte Ltd 1 Yishun Industrial Street 1 #05-28 A'posh Bizhub Singapore 768160 Tel: 6339 9595 Fax: 6339 2278

#### Email: sales@asun.com.sg www.asun.com.sg Azora Private Limited

62 Ubi Road 1 #01-30/31 Oxley Bizhub 2 Singapore 408734 Tel: 6686 4826 Fax: 6686 4827 Email: jurongadmin@azora.com.sg www.azora.com.sg



#### Ban Yew Timber & Renovation Construction

Blk 1006 Eunos Avenue 7 #01-24 Singapore 409577 Tel: 6749 2258 Fax: 6741 0383 Email: enquiry@banyew.com www.banyew.com

### Bath Labz Pte Ltd

33 Ubi Avenue 3 #01-54 Vertex Singapore 408868 Tel: 6684 9512 Fax: 6684 9508 Email: sales@bathlabz.com.sg www.hathlabz.com.sg

## **Past Events**









